International Network for School Social Work  
Founded in 1990  

2016 International Survey of School Social Work  

http://internationalnetwork-schoolsocialwork.htmlplanet.com  

Contact mhuxtable@olympus.net  

The Goals of the International Network  

To provide:  

- Information about school social work around the world  
- Links between school social work associations
The 2016 International Survey of School Social Work

The 2016 International Survey of School Social Work contains the results of the questionnaire that I sent to 56 countries in 2016.

School social work continues to grow around the world. Contacts between school social workers in different countries are expanding, aided by the International Network for School Social Work and the 6 international conferences that have taken place so far, the first in Chicago, USA in 1999, the second in Stockholm, Sweden in 2003, the third in Pusan, Korea in September 2006, the fourth in Auckland, New Zealand in April 2009, the fifth in Accra, Ghana in April 2012 and the sixth in Ulaan Baatar, Mongolia in June 2015.

This document contains contact information for national school social work associations, data about the status of school social work and brief information about school social work practice. I am sending it to you so that you can make this information available to school social workers in your country.

Responses were received from 36 countries: Argentina, Australia, Austria, Bulgaria, Canada, China, Croatia, Finland, France, Germany, Ghana, Greece, Hong Kong, Hungary, Iceland, Japan, Korea, Laos, Liechtenstein, Luxembourg, Macau, Macedonia, Malta, New Zealand, Norway, Singapore, Slovakia, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Taiwan, United Kingdom, United States, and Vietnam. Thanks are due to the representatives of these countries who gathered information and completed the questionnaire.

Information from earlier surveys conducted in 2012, 2006 and 2003 is added in a Supplement for countries for which no current data are available: Curacao, the Czech Republic, Estonia, India, Mongolia, Nigeria, Saudi Arabia, Trinidad and Tobago, and the United Arab Emirates.

I hope you will distribute this document to your professional associations and their members and encourage them to use it. The data it contains can be useful in social work education, to encourage increased international contacts and for promoting school social work in your own country.

You are free to copy and share this document providing you:

- Attribute the document and its contents to the International Network for School Social Work, Coordinator Marion Huxtable
- Do not alter or add to the document
- Do not use the document for commercial purposes

Marion Huxtable
October 2016
Argentina

Name and address of persons providing this information:
Miguel Mez: miguelmezats@hotmail.com and Graciela Tonon: gracielaetonon@hotmail.com

Name of professional school social work association in your country:
None. The social work profession is regulated by national and by some provincial laws. There are no specific regulations and no professional association solely for school social workers.

Do school social workers work on:
Attendance problems? Yes
Emotional problems? No
Behavioral problems? Yes
Material needs, such as food and clothing? Yes
Motivational problems? No
Special education for children with disabilities? Yes

Do school social workers do the following:
Evaluations? Yes
Group-work? Yes
Casework? Yes
Preventive activities? Yes
Home visits? Yes
Consultation with teachers? Yes
Counseling? No

School social workers employed by:
The school system and a few employed by private schools. Not all provinces have school social workers. In some provinces they work in regional teams rather than in a school.

What are the qualifications required for employment as a school social worker?
University degree or Tertiary degree

What is the professional title used for school social workers:
In some provinces of the country the position is "school social work" and requires a social work degree and a teaching certificate. In others the position is “social education assistant” and can be occupied by professionals with a social work degree or by other professional degree such as sociologist, anthropologist, or specialized teachers.

Approximate number of school social workers employed in your country:
There are no statistics about it, but it is about 20% of the total number of social workers.

When did school social work start in your country?
The first experiences are in the 50’s, and during the 60’s school social workers began to work.
Australia

Name and address of person providing this information:
Chris Barrett
chrisbarrett50@bigpond.com
18 Swan Parade, St Leonards, VIC 3223, Australia

Name of professional school social work association in your country:
Australian Association of Social Workers

Web site address:
www.aasw.asn.au
AASW Practice Standards for School Social Workers:

Name and address of President of your professional school social work association:
AASW (Victorian Branch) School Social Work Practice Group
Co-convenor and Peer Supervision facilitator:
Chris Barrett
chrisbarrett50@bigpond.com
18 Swan Parade, St Leonards VIC 3223, Australia

Co-convenor
Paul Jameson
paulajameson@bigpond.com

International Contact:
Chris Barrett

Do school social workers work on:
Attendance problems? Yes
Emotional problems? Yes
Behavioral problems? Yes
Material needs, such as food and clothing? Yes
Motivational problems? Yes
Special education for students with disabilities? Yes
Child protection? Yes

Do school social workers do the following:
Evaluations? Yes
Groupwork? Yes
Casework? Yes
Preventive activities? Yes
Home visits? Yes
Counseling? Yes
Consultation with teachers? Yes
School social workers employed by:
School or school system
Government and Catholic school systems, and individual government and private schools

What are the qualifications required for employment as a school social worker?
Four year BSW or 2 year post-graduate BSW or qualifying MSW and eligibility for membership of the AASW

What is the professional title used for school social workers?
School social worker or social worker

Approximate number of school social workers employed in your country: 400

When did school social work start in your country?
During 1939-1945 women and young people supported the war effort at home by stepping into the factory and family roles left by the huge numbers of men and some women over the age of 18 who had joined the armed forces. They defended Australian territory or fought overseas, many dying, suffering internment as POWs, or returning home inflicted with disfigurement or disability. At the end of the war, wide-spread poverty, housing shortages and social dislocation, men returned to their family, work and social roles, without the understanding of PTSD and the support we now offer. For the young, their changed social purpose and family roles, and loss of employment, contributed to confusion and delinquency. The national and state governments’ post-war reconstruction attended to the education and employment needs of returned defence forces personnel, but also recognised the sacrifice of young people, and the need to educate them for changing conditions in a technologically advancing work environment. It was determined that students needed to attend and complete higher levels at high school.

Across Australia there was a concerted effort to support the education of children and young people. In Victoria, the Department of Education envisioned a support service where psychologists and social workers would work in partnership. The University of Melbourne had barely begun to offer psychology courses, and there were hardly any qualified psychologists ready to take up positions. On the other hand, with social work qualifications offered from the early 1940s, there was a pool of fully qualified social workers from whom to choose when advertised positions were published in 1947. So highly valued were these social workers that the Health Department fought and lost a legal battle to prevent their employment in education. From 1948 school social workers have been part of the student support system in the State of Victoria.

The State of Tasmania has developed a strong social work component within student support, and the South Australian and the Northern Territory governments also employ school social workers. Catholic Education Offices in some states auspice social workers within their network of schools. In all seven states and mainland territories there is currently a trend for individual government and private primary and secondary schools to employ their own social workers in order to meet the level and complexity of specific needs in their local school environments.
Austria

Name and address of persons providing this information:
Michaela Marterer, mm@stvg.com

The Basic Information for the Survey 2016 is still the same as in 2012 and are based on:
Michaela Adamowitsch | Lisa Lehner | Rosemarie Felder-Puig
Ludwig Boltzmann Institut Health Promotion Research (LBIHPR)
Ludwig Boltzmann Gesellschaft GmbH
Untere Donaustraße 47/3.OG, 1020 Vienna
(N.B. The Boltzmann is now closed)

Some additional recent information are given for this survey in accordance with the Federal Ministry of Education from Michaela Marterer, Styrian Association for Education and Economics, Coordinator of the Development Partnership Project School Social Work in Austria. [https://www.bmb.gv.at/schulen/pwi/pa/schulsozialarbeit.html](https://www.bmb.gv.at/schulen/pwi/pa/schulsozialarbeit.html)

Answers are based on a survey conducted by the Ludwig Boltzmann Institute Health Promotion Research with the intention to create a knowledge base on school social work in Austria (Adamowitsch, Lehner & Felder-Puig 2011). Data was collected retrospectively for the school year 2010/11 via an online questionnaire based on an extensive review of German-language literature. Finally, 24 Austrian school social work projects/programs (at least one in each of Austria’s nine federal states) could be included in a final report. This report provides a comparative overview of nationwide figures and tendencies, as well as detailed descriptions of all projects/programs.

LBIHPR was working on the creation and promotion of a shared quality and evaluation framework, and a guideline for implementation of school social work in Austria. These were published in 2013. Actually an update of date is ongoing to find out the exact data of numbers of schools, numbers of school social workers etc. This can be made available later.

Since this last survey 2012 there was a lot of efforts from the provinces in Austria to increase the offer for social work at school for the pupils, parents and teachers, e.g. some of the provinces doubled up the number of school social workers and therefore also the amount of funding. The Austrian Federal Ministry of Education continues the development partnership project to share experiences within the 9 provinces and come closer to a common understanding of legal and professional framework for school social work in Austria.

Additionally, due to the challenge of a lot of refugees coming to Austria and staying in Austria since 2015, special teams are working within the 9 provinces, paid by the Federal Government. These teams are called “Mobile Intercultural Teams (MIT)” One team is composed of one psychologist, one social worker and one pedagog and they are working within schools.

Name of professional school social work association in your country:
Contact: Johanna Coulin-Kuglitsch. johanna.coulin-kuglitsch@fh-campuswien.ac.at
School social workers work on:

**Attendance problems**
In 2010 the Austrian Federal Ministry for Education, the Arts and Culture initiated several pilot projects throughout Austria for a two-year trial to test new models of school social work. The initiative is co-funded by the European Social Fund and as a consequence the focus of the pilot-projects is set on reducing early school leaving.

**Emotional and behavioral problems**
Counseling and mediating are offered to school-aged children with emotional and behavioral problems and are among the main services of school social work. In practice, methods of intervention and de-escalation are seen to be of equal importance as methods of prevention.

**Material needs, such as food and clothing**
In cases of disregard of pupils, school social workers would act as intermediary between legal guardians and local child and youth service agencies.

**Motivational problems**
Only four school social work projects/programs state that supporting pupils in fulfilling educational tasks and achieving educational objectives are among their standard methods, whereas a majority addresses motivational problems indirectly by working on underlying problems.

**Special education for people with disabilities**
A majority of projects perceive non-discrimination and inclusion as guiding principles for their work. However, special education is provided by specifically trained personnel and not by school social workers.

**Child protection**
School social work is governed by the federal law on youth welfare. In case of child endangerment school social workers are required to report to the local child and youth service agencies. In general, however, school social work aims at prevention as well as providing early counseling and mediation.

**School social workers do the following:**

**Evaluations** - All projects keep (statistical) records and produce annual reports for project-internal review and as a proof of performance for financing institutions. This internal evaluation is seen as a basis for reflexive adaptation of expectations and goals building on past experiences and accounting for changes of baseline conditions. Thus far external evaluations were project-centered. In total, nine projects/programs had been evaluated by external institutions/experts prior to the survey.

**Groupwork** - Almost all projects (n=23)

**Casework** - All projects

**Preventive activities** - Most projects (as part of different methods and approaches)

**Home visits** - In most projects there exists a trade-off between on-site presence and work in the social environment mostly due to employment conditions (high prevalence of part-time contracts). Three projects/programs estimate the percentage of outreach work to be 50 - 60 % on average. The nationwide average of outreach work is about 13.5 %, which is in line with the finding that only five projects/programs named outreach work as a basic principal.
Counseling - Mainly geared towards children/teenagers, less often towards teaching staff and parents/guardians.

Consultation with teachers - Within schools teachers are among the most frequent collaborators of school social workers, both in informal and formal settings.

School social workers are employed by:
There are four different models in place varying in particular between federal states. School social workers can be employed by either:
- 1. the school board (currently only in Vienna)
- 2. directly by the local child and youth service agency (currently only in Upper Austria)
- 3. by a private agency authorized by local child and youth service agencies (most prevalent model - in 2010/11, 14 different agencies)
- 4. by private agencies (in 2010/11, 2 agencies)
- 5. Funding is provided by different sources (mainly by municipalities and federal state authorities).

What are the qualifications required for employment as a school social worker?
Currently, most practitioners are (certified) social workers; fewer have a background in social pedagogy or educational sciences. Specific qualifications are not officially required (absence of recognized quality standards in Austria) and the educational background of school social workers is not uniform nationwide. However, most projects put emphasis on employing only qualified social workers: in 2010/11 only two projects/programs did not employ (certified) social workers. In the school year 2015/2016 approx. 225 school social worker are working in Austria.

What is the professional title used for school social workers
School Social Worker Schulsozialarbeiter (male), Schulsozialarbeiterin (female)

Approximate number of school social workers employed in your country:
In the school year 2010/11, 131 school social workers (75% female) were in charge of 256 schools (4% of all schools in the regular education system).

When did school social work start in your country?
Individual projects started in the mid-1990s. Currently, there is an increasing interest in advancing and expanding school social work throughout Austria.

Reference
Bulgaria

Name and address of person providing this information:
Annette Marinova, anet.marinova@gmail.com, school psychologist at 23 SOU "Frederic Joliot Curie", Sofia, Bulgaria

Name of professional school social work association: Bulgaria has no such organization. There is Association of Psychologists, a member of European Federation of Psychologists Association, which has a section on social work at school. There is an Association of professionals for mental health in kindergartens and schools, which is "frozen" at the moment.

Do school social workers work on the following problems:

Attendance problems
Schools are obliged to monitor the attendance of children in school and the number of unexcused absences from classes. They do this by the main class teachers of each class. School psychologist or pedagogical counselor are not directly responsible for monitoring the attendance of students. At the same time, to this specialist may be directed case of a child, for which teachers think that he or she has problems with attendance. Then the specialist is committed to this issue.

Emotional problems
Since 40% of specialists working as a school psychologist or pedagogical counselor in the system of education in Bulgaria they have education in psychology or clinical psychology, and they mainly work with children and pupils who have emotional problems. Recently, frequent cases of aggression among students are identified as one of the main problems for the work of school psychologists.

The same applies to their work with pupils with behavioral problems. Due to the lack of mental health policy in education on the national level, the role of psychologists is determined by their education and the needs of the children in school.

Behavioral problems

Material needs, such as food and clothing
A national program of the Ministry of Education - "A cup of warm milk," which is about the care of the schools for students from primary education. Every day they receive morning and afternoon snack at school. Most schools have a place to prepare food lunch, but students bought with money from their parents. For some students, however the school decides and takes only free meal at lunch or students charities clothes for those who identify as needing. The school is not obliged to take care of these needs of their students. The same is based on the empathy and care that the staff feel.

Motivational problems
Problems with motivation can be recognized, but the school is not committed to such students, although well understands the need for further work with them. Yet such issues are penalized by measures such as sanctions if a student is absent without reason from classes or remain condescending judgment of the teacher.

Evaluations or services for students with disabilities
Children with disabilities can be educated in mainstream schools or in special, depending on the decision of their parents. At school a child is supported by a team of specialists, if the school has such a resource. In Bulgaria completed the process of deinstitutionalization of children with disabilities who live in state homes and those children should now be provided
equal access to education. This will be done with the entry into force of a new law school by August 2016. Last 12 years, changes and develops integrated education of these children in public schools.

**Child protection**
Schools are required to report child at risk to the system for child protection. No divided responsibilities for who does what, unless the school has not created its school policy. Usually, school psychologists or pedagogical counselors maintain communication with the system of child protection. At school, however, they have no explicit work task related to child protection.

**Do school social workers do the following activities:**

**Evaluations e.g. related to assessments for special education**
School psychologists who work on a pilot project of the Ministry of Education - "Inclusive education" are trained and participate in the evaluation of children with special educational needs. School psychologists from other schools refer children for evaluation by an external team to local regional inspectorates of education. There are psychologists who assess children with special educational needs who are under the umbrella of regional resource centers and these psychologists serving schools in their area.

Pedagogical counselors do not participate in the evaluation of children with special educational needs. But they are part of the supporting environment of such children in their schools.

**Groupwork**
Depending on their training and the needs of children.

**Casework**
School psychologists are not trained to casework. For it prepared some of the social workers working in the NGO sector.

**Preventive activities**
If the school is working on such projects.

**Home visits**
In some schools located in poor communities or in smaller villages pedagogical counselor makes home visits and urge children to go to school.

**Counseling**
This is the traditional role of the psychologists and counselors.

**Consultation with teachers**
To a lesser extent, in comparison with the students and parents.

**School social workers employed by:**
School based.
Resource centers for children with special educational needs.

**What are the qualifications required for employment as a school social worker?**
Educational counselors have training in social pedagogy, social work, the last in original name is the "social activities".

**Approximate number of school social workers employed in your country:**
830 school psychologists and pedagogical counselors in educational system.
When did school social work start in your country?

After the political changes in the country since 1989 in school there are "school psychologists". Several years later, its name was changed from the Ministry of education and science to "pedagogical counselors.". They have Bachelor or Masters degree in Psychology or Social work. In the 50-ies of the last century there were different staff in schools, which is called "school guidance" (the second word is old fashion and it is hard to translated) and she had the task of helping the children. At the time of the totalitarian state introduced "group leader" which is ideology correctly and who had the task to organize pioneering squads children during school holidays and celebrations.

Today there are two positions - school psychologist and pedagogical counselor. Depending on the needs of the school and its education that position is occupied by the appropriate specialist. Currently there are about 830 such schools specialists but in the country we have 3000 schools. By decision of the director may be appointed psychologist or pedagogical counselor. Since the financial resources of the school are formed on the basis of delegated budget, which depends on the number of students in the school, then the smaller schools cannot afford to appoint such a professional, or a psychologist can serve two or three such schools.

This year began to operate the new Law on pre-school and school education, which is synchronized with the European strategic documents for key competences. Also, the basic principles of the law are children rights and the concept of personal development. It regulates the two levels of support for personal development. The first is preventive work with students and support learning. The second level is additional support, which covers four vulnerable groups of children: children at risk, children with special educational needs, children with talents and children with chronic diseases. Learning support will be provided by the kindergarten and school. In cases on the limited resources, the support will be provided by specialized units for support the process of inclusive education or Center for support for personal development. The last two structures are transformations of previously existing practice of teaching children with SEN mainly in special schools and in segregated environment. The law regulates teamwork, casework, the specialists - psychologist, speech therapist, special education teacher, assistant teacher. The law is considered complete with 17 state educational standards that provide the regulation system.

Now in Bulgaria we have a stormy public debate on the reform and the new learning programs and plans. We are changing and electing a new Minister of Education and Science as well as to continue work on writing State educational standards. The fact that the law will be adopted without ready standards lead to disputes that reform will start without a full set of regulations and without an assessment of the impact of new regulations on the system.
Canada

Name and address of person providing this information:
Gabriella D’Ambrosio, MSW, RSW
School Social Worker
dambrosiog@hdsb.ca
Halton District District School Board
905-632-5151 ext. 285

Name of professional school social work association in your country:
Canadian Association of School Social Workers and Attendance Counsellors
Web site address: http://www.casswac.ca/
Ontario Association of Social Workers – School Social Work Committee
Web site address: http://www.oasw.org

Name and address of President of your professional school social work association:
CASSWAC
President is vacant at the moment
Vice president:
Jessica Askin
Garden Valley School Division
750 Triple E Blvd. Box 1330
Winkler MB
R6W 4B3
Phone: (204) 325-8335
jessica.askin@gvsd.ca

Ontario Association of Social Workers, OASW – School Social Work Committee
Chair:
Gabriella D’Ambrosio, M.S.W., R.S.W.
School Social Worker/Attendance Counsellor
Robert Bateman High School
5151 New Street
Burlington, ON
L7L 1V3
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E-mail: dambrosiog@hdsb.ca

Do school social workers work on:
Attendance problems? Yes
Emotional problems? Yes
Behavioral problems? Yes
Material needs, such as food and clothing? Yes
Motivational problems? Yes
Special education for children with disabilities? Yes
Child protection? Yes, as needed
Do school social workers do the following:

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<th>Activity</th>
<th>Yes</th>
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<td>Evaluations?</td>
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<td>Groupwork?</td>
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<td>Consultation with teachers?</td>
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School Social Workers employed by?

School System

What are the qualifications required for employment as a school social worker?

MSW or BSW

What is the professional title used for school social workers?

School Social Worker

Approximate number of school social workers employed in your country:

As reported in the book chapter (School Social Work Worldwide, 2002) on Canada, there are 750 school social workers in seven provinces, including about 450 in Ontario.

When did school social work start in your country?

As reported in the book chapter (School Social Work Worldwide 2002) on Canada, school social work started with truancy officers (attendance counsellors) before 1900 but school social work was not identified until the 1940’s or so.
China (excluding Hong Kong and Macau)

Name and address of person providing this information:
Leung, Tong-lit Charles (The information provided below is collected from my friends who are working as school social workers in Beijing, the cities of East China, and Sichuan & Guangdong provinces. Thank you for their efforts!)
leungctl@gmail.com

Name of professional school social work association in your country:
There is no specialized professional body in school social work in China; however, China Association of Social Workers (CASW) is an official organization representing social workers in China.

Web site address (translated in English):

Do school social workers work on:
Attendance problems? Yes
Emotional problems? Yes
Behavioral problems? Yes
Material needs, such as food and clothing? Yes
Motivational problems? Yes, especially in learning motivation enhancement
Special education for people with disabilities? No, it is another type of service provided by other social workers and professionals in China. The development of this type of service is recently observed. For example, One Foundation (Wikipedia, 2016) has been supporting the children with special needs such as autism and cerebral palsy since 2001.
Child protection? Yes, in general. However, if the case involves criminal issues or arouses media’s concern, it will not be able to be handled by school social workers any more.

Do school social workers do the following:
Evaluations? Yes, in partial. It is because school social workers are accountable to the funder. School social workers need to demonstrate their efforts and service outcomes through evaluations. However, based on my experiences of supervising of school social work service in a city in Guangdong province (2014-2015), the workers almost have no knowledge of evaluation. Although they can report the service outputs, few evaluation methods such as post-test satisfaction survey are used to evaluate the outcomes.
Groupwork? Yes, most of them are provided through games and activities.
Casework? Yes
Preventive activities? Yes. The Project P.A.T.H.S. is one of the adolescent development program systematically implemented in various regions of China nowadays (Shek, Han, Lee, & Yu, 2013).

Home visits? Yes, generally speaking. However, the situation should vary in different regions of China.

Counseling? Yes

Consultation with teachers? Yes

**School social workers employed by:**
Generally speaking, school social workers are employed by NGOs. They are mainly assigned to stations in either primary or secondary schools. Some social workers are working in schools only when there is collaboration between schools and their agencies for some special topics (e.g. anti-bullying, career planning, and sex education etc.)

According to my understanding, the number of specialized programs of school social work subvented by the local governments in Guangdong province is increased. For example, the school social work program operated by Qi Chuang Social Work Services Center is the service in the biggest scale, in terms of subvention amount and number of schools served.

**What are the qualifications required for employment as a school social worker?**
It is preferable to have social work training in undergraduate level. And it becomes a requirement to pass the professional level examination of “assistant social worker” (http://translate.google.com/translate?sl=zh-CN&tl=en&js=n&prev=_t&hl=zh-TW&ie=UTF-8&layout=2&eotf=1&u=http%3A%2F%2Fsw.mca.gov.cn%2Farticle%2Fzysppj%2F&act=url) for being social worker in China.

**What is the professional title used for school social workers?**
Social Worker; Big Elder Brother / Sister; Teacher (Shegong; Gege / Jiejie; Laoshi)

**Approximate number of school social workers employed in your country:**
There are no official statistics regarding this number around the country. However, according to Reports on Development of Social Work in Shenzhen, there were 144 school social workers, till December 2010, working in Shenzhen (a city in Guangdong province close to Hong Kong). Moreover, many social work placement students are now providing their services in non-stationing mode or project-based nature in various regions of China. Therefore, according to my estimation, more than a thousand school social workers should be working in China nowadays.

**When did school social work start in your country?**
Croatia

Name and address of person providing this information:
Gordana Berc, gordana.berc@gmail.com
University of Zagreb
Faculty of Law, Department of social work
Nazorova 51, 10 000 Zagreb, Croatia

Name of professional school social work association in your country:
Croatian Association of Social Workers - Section of school social workers

Web site address: http://husr.hr/web/

Name and address of President of your professional school social work association:
Lidija Ivić, lidija.iv@gmail.com

Do school social workers work on:
- Attendance problems? Yes
- Emotional problems? Yes
- Behavioral problems? Yes
- Material needs, such as food and clothing? Yes
- Motivational problems? Yes
- Special education for people with disabilities? Yes
- Child protection? Yes

Do school social workers do the following:
- Evaluations? Yes
- Groupwork? Yes
- Casework? Yes
- Preventive activities? Yes
- Home visits? Yes
- Counseling? Yes
- Consultation with teachers? Yes

School social workers employed by: School or school system

What are the qualifications required for employment as a school social worker?
The qualification required for employment as a school social worker is a diploma degree in social work – M.A. level.

What is the professional title used for school social workers?
School social worker. In Croatian skolski socijalni radnik.

Approximate number of school social workers employed in your country: 6

When did school social work start in your country? From 1970.
Finland

Name and address of person providing this information:
Hanna Grästen-Salonen, hanna.grasten-salonen@tampere.fi

Name of professional school social work association in your country:
Koulukurattorit – Skolkuratorer ry, School Social Work Association of Finland
Web site address: http://www.talentia.fi/koulukurattorit

Name and address of President of your professional school social work association:
Hanna Grästen-Salonen, hanna.grasten-salonen@tampere.fi

Do school social workers work on:
Attendance problems? Yes
Emotional problems? Yes
Behavioral problems? Yes
Material needs, such as food and clothing? No
Motivational problems? Yes
Special education for children with disabilities? Yes
Child protection? School social workers who are employed by social services

Do school social workers do the following:
Evaluations? Yes
Groupwork? Yes
Casework? Yes
Preventive activities? Yes
Home visits? Yes
Counseling? Yes
Consultation with teachers? Yes

School social workers employed by:
Mostly school system
Social services

What are the qualifications required for employment as a school social worker?
Master’s Degree in Social Work (University) and Bachelor’s Degree in Social Services (Polytechnic)

What is the professional title used for school social workers?
School social worker, Master in Social Work (vastaava kuraattori in Finnish) and Bachelor in Social Services (kuraattori in Finnish)

Approximate number of school social workers employed in your country: 700

When did school social work start in your country? 1966
France

Name and address of persons providing this information:
Christine Windstrup
School social worker
Christine@windstrup.com

Name and professional school social work association in your country:
Association Nationale des Assistants Sociaux
ANAS, http://www.anas.fr, adh.anas@yahoo.fr

Do school social workers work on:
Attendance problems? Yes, it is one of the priorities of the Education Minister. School social workers have to evaluate the causes of attendance problems and remediate with the families and the school.
Emotional problems? No, The school doctor and the nurse are dealing with emotional problems of students. Usually social workers see children with social and emotional problems so they refer to the doctor or the outside services.
Behavioral problems? Yes, school social workers meet students with behavioral problems and follow up with them. It is important that they work with the team in school, the teachers, administrators, dean and the parents.
Material needs, such as food and clothing? Yes, school social workers request financial aids for school material and lunch in school, and refer to services outside of school.
Special education for children with disabilities? No, the school doctor and special teachers are taking care of students with disabilities. They intervene if the family needs help with the procedure, and if there is a family or social issue.
Motivational problems? Yes, it depends if the motivational problem is related to social or family difficulties. If it is only related to learning problem then the teachers are dealing with it. The second priority of the Education Minister is the prevention of drop out and bullying in school. The school social workers can orient students to other education institutions with the help of guidance career counselor.

Do school social workers do the following:
Evaluation? Yes, school social workers can investigate child abuse and neglect. They participate to the investigation of child protection. They can write a child abuse report either to DCFS or to the state attorney. If they can’t evaluate the danger so they request the department of children and family to investigate.
Group work? Yes, sometimes school social workers can participate in preventive action.
Casework? Yes, school social workers meet individually students and sometimes families.
Preventive activities? Yes, sometimes
Home visits? Yes, if necessary

School social workers intervene only in the secondary school, students from 11 to 18 years old. The majority of them work in two schools and usually junior high school (students from 11 to 14 years old). The Minister of Education thinks of covering primary schools in the
future. The mission of school social workers is defined by the circular of September 11, 1991 of the Minister of Education.


**Are school workers employed by?**
School system? Yes, by the Education Minister.

**What are the qualifications required as school social workers?**
3 years studying in social work school after obtaining high school diploma, Equivalent of BSW.
All school social workers have the national diploma of social work.
The legislators are working on changing the requirements to be a social worker.

**What is the professional title used for school social workers?**
Social worker for students, *Assistant social en faveur des élèves*
They don’t have special requirement qualifications to be school social workers. They just have to take an oral test (motivation) in order to work for the state.

**Approximate number of school social workers employed in your country?**
2991 school social workers

**When did school social work start in your country?**
After 1945
Germany

Name and address of person providing this information:
Dr. Anja Reinecke-Terner, Hannover,
anja.terner@gmx.de

Name of professional school social work association in your country:
There is an association of school social work for the Federal Republic of Germany. The initiator of it is the "Kooperationsverbund Schulsozialarbeit" (Cooperation Association of School Social Work) and some "Bundesländer" (federal states of Germany) - associations (for example three Associations: Niedersachsen: http://www.schulsozialarbeit-nds.de/ and Baden-Württemberg: http://www.netzwerk-schulsozialarbeit.de or the new association from Nordrhein-Westfalen: http://www.schulsozialarbeit-nrw.de. The Kooperationsverbund has no official homepage.
The second federal congress in Hannover was held in Dortmund at: 4.12./05.12, 2015
Read the “Dortmunder Erklärung” for a systematical professional expansion of School Social Work in Germany and more about the congress:
http://www.bundeskongress-schulsozialarbeit.de/1024/

Name and address of President of your professional school social work association:
School social workers are organized in each of the 16 federal state social work associations.

Do school social workers work on:
The priorities depend on the political intention in the federal states and the need of each school. Examples for thematic priorities:
- Prevention and leisure education in "all-day schools"
- School social work in the "Bildungs-und Teilhabepaket" (BuT- Programm) (education and participation-programme) for education of disadvantaged young people - but in most federal state this programme ended in 2014. But you can still get money from the programme for special needs for pupils)
- Help in transition from school to working
- New: Support for refugees

Attendance problems? Yes
Emotional problems? Yes
Behavioral problems? Yes
Material needs, such as food and clothing? Sometimes (BuT-Programme was a chance to support this)

Motivational problems?
Special education for children with disabilities?
We are looking forward for a special function in the "inclusive-schools"
Actually in Germany there are mostly special teachers and caregivers.
Do school social workers do the following:
Evaluations? Sometimes about special programmes (for Example: programmes like: BuT, inclusion, support for refugees)
Groupwork? Yes
Casework? Yes
Preventive activities? Yes
Home visits? Sometimes
Counseling? Yes
Consultation with teachers? Yes

School social workers employed by:
Schools themselves, youth welfare and sometimes other public entities. The preferred agency is the youth welfare in every federal state.

What are the qualifications required for employment as a school social worker?
Mostly "B.A. social worker" (also B.A. or Diplom)

What is the professional title used for school social workers:
Sometimes different names but mostly "Schulsozialarbeit"

Approximate number of school social workers employed in your country:
There is no data because each of the 16 federal states with school social work has its separate system. The "Gewerkschaft Erziehung und Wissenschaft- GEW" (Trade Union for Education and Science) has started research on “statistics for school social work”:

When did school social work start in your country?
About 1968, but it depends on the federal state (Bundesland).
Ghana

Name and address of persons providing this information:

Victoria Yeboah: Ghana Education Service
Shai Osu-Doku district
P.O. Box 45
Osu-Doku
Guidance and counselling unit

Abdulai Sulemana Sofo Ghana Education Service
Greater Accra region
P.O. Box m. 148
Accra
Special education unit

Rita Afua Cudjo Ghana Education Service
Accra Metro Education Office
P.O. Box 337
Accra
School social work (welfare unit)

Name of professional school social work association of Ghana
School Social Work Association of Ghana (SSWAG)

Name and address of president of your professional school social work association
Esther Brenda A. Mahama, emsidone@yahoo.com
P.O. Box c.t. 4198, Cantonments, Accra

Do school social workers work on:

- Attendance problems? Yes
- Emotional problems? Yes
- Behavioural problems? Yes
- Material needs such as food and clothing Yes
- Motivational problems Yes
- Special education for children with disabilities Yes
- Child protection Yes

Do school social workers do the following?

- Evaluation Yes
- Group work Yes
- Case work Yes
- Preventive activity Yes
- Home visits Yes
- Consultation with teachers Yes
School social works employed by:
School social workers are employed by the school system

What are the qualifications required for employment as a social work?
The minimum early qualification into school social work practice in Ghana is diploma “in social work administration”. This is however being phased out as those with this qualification are returning to school for further training. Currently, most school social workers within the Ghana Education Service hold bachelor of social work degrees.
The ideal situation should be the presence of qualified school social workers of various levels of basic education and even in every school setting or cluster of school set-ups.
At the moment, there are about 40% of qualified school social workers in the school system of Ghana.
At the district education offices, about 60% of school social workers (welfare officers) have diploma in social work administration, while 10% have MA. in Social Work degrees.
Majority of the teachers providing school social work have no professional social work qualifications.

Professional titles used for school social workers.
There are three professional groups whose work is interrelated. Each group carries a different professional name. These are:
- The welfare office (school social workers)
- Guidance and counselling officers
- Special education/ special needs officers.

Personnel from two other units within the Ghana Education Service also provide social work services to students. These are:
- The school health education officers
- The girl child education officers
Approximate number of school social workers is 400

School social work started in Ghana
After World War II within the Department of Social Welfare
Within the Ghana Education Service, formal school social work, thus, welfare services started in 1967.
Greece

Name and address of person providing this information: Evmorfia Gkamoulou, morfoulitsa@gmail.com

Name of professional school social work association: It does not exist.
Web site address: There is a general association of social workers (SKLE, Hellenic Association Of Social Workers) non-obligatory registration. http://www.skle.gr

Do school social workers work on the following problems:
- Attendance problems? Yes
- Emotional problems? Yes
- Behavioral problems? Yes
- Material needs, such as food and clothing? Yes
- Motivational problems? Yes
- Evaluations or services for students with disabilities? Yes
- Child protection? Yes, referrals

Do school social workers do the following activities:
- Evaluations e.g. related to assessments for special education? Yes
- Groupwork? Yes
- Casework? Yes
- Preventive activities? Yes, and in cooperation with other public services
- Home visits? Yes
- Counseling? Yes
- Consultation with teachers? Yes, not always applicable

School social workers employed by:
Ministry of Education

What are the qualifications required for employment as a school social worker?
Qualifications: BA of social work, social work license and teaching certificate (only for social workers graduated from Public Higher Technological Education Institute of Social Work) No need for teaching certificate for social workers graduated from Democritus University of Thrace Department of Social Administration and Political Science.

What is the professional title used for school social workers:
It does not exist officially but we use the term σχολικός κοινωνικός λειτουργός school social worker

Approximate number of school social workers employed in your country: No available data (officially)
When did school social work start in your country? Social workers started working at School Units Of Special Treatment And Education since 1985. Currently, school social workers are employed at Centers For Differential Diagnosis, Diagnosis And Support (outside School Unit), at Diagnostic Educational Evaluation And Support Committees (outside School Unit) and at School Units Of Special Treatment And Education. Greek school social workers do not work in regular schools.
Hong Kong

**Name and address of person providing this information:**
Mr. Charles Tong-Lit Leung, Investigator, leungctl@gmail.com
Centre for Third Sector Studies,
The Hong Kong Polytechnic University

**Name of professional school social work association in your country:**

**Name and address of President of your professional school social work association:**
Although no professional school social work association in Hong Kong, a concern group of the service for primary schools is monitoring the service operation and development. This concern group is organized by Hong Kong Social Workers’ General Union, and the details can refer to the following URL (use Google Translate): http://www.hkswgu.org.hk/node/154.

**Do school social workers work on:**
- Attendance problems? Yes
- Emotional problems? Yes
- Behavioral problems? Yes
- Material needs, such as food and clothing? Yes
- Motivational problems? Yes
- Special education for children with disabilities? Yes

**Do school social workers do the following:**
- Evaluations? Yes
- Groupwork? Yes
- Casework? Yes
- Preventive activities? Yes
- Home visits? Yes
- Counseling? Yes
- Consultation with teachers? Yes

**Are school social workers employed by:**
- School or school system? No (secondary school setting in general);
  Yes (primary school setting)
- Other agency? Yes (local NGOs, in both secondary and primary school settings)
What are the qualifications required for employment as a school social worker?
Bachelor degree in social work and registered under the Social Workers Registration Board in Hong Kong (secondary school setting)
Associate degree / higher diploma in social work and registered under the Social Workers Registration Board in Hong Kong (primary school setting)

What is the professional title used for school social workers
School social worker (secondary school setting); Student guidance personnel (primary school setting)

Approximate number of school social workers employed in your country:
According to the information released from Social Welfare Department, as at September 1 2015, “34 NGOs operate stationing school social work service for 465 secondary day schools over the territory” (http://www.swd.gov.hk/en/index/site_pubsvc/page_young/sub_schoolsoci/).

No official statistics of the workers serving at the primary schools is found from the website of Education Bureau.

When did school social work start in your country?
Started from the 1970’s for the service in secondary school setting.
The service in primary school has commenced since 2002.
Hungary

Name and address of person providing this information:
Zsolt Máté, gergalmate@gmail.com

Name of professional school social work association:
Iskolai Szociális Munkások Egyesülete (Association of School Social Workers)

Web site address: www.isme.hu

Name and address of President of your professional school social work association:
Timea Gergál

Do school social workers work on the following problems

<table>
<thead>
<tr>
<th>Problem</th>
<th>Yes</th>
<th>No, or indirectly</th>
<th>Indirectly</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attendance problems</td>
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<td>Emotional problems</td>
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<td>Behavioral problems</td>
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<td>Material needs, such as food and clothing</td>
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<tr>
<td>Motivational problems</td>
<td></td>
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<tr>
<td>Evaluations or services for students with disabilities</td>
<td>No, or indirectly</td>
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<tr>
<td>Child protection</td>
<td></td>
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</tbody>
</table>

Do school social workers do the following activities

<table>
<thead>
<tr>
<th>Activity</th>
<th>Yes</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluations e.g. related to assessments for special education</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Groupwork</td>
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<tr>
<td>Casework</td>
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<tr>
<td>Preventive activities</td>
<td></td>
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<tr>
<td>Home visits</td>
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<tr>
<td>Counseling</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Consultation with teachers</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

School social workers employed by: school

What are the qualifications required for employment as a school social worker?
Social worker, social pedagogue

What is the professional title used for school social workers:
School social worker (iskolai szociális munkás)

Approximate number of school social workers employed in your country: 50

When did school social work start in your country? 1991
Iceland

Name and address of person providing this information:
Hjördís Árnadóttir, hjarnadottir@gmail.com
Framnesvegur 28, 101 Reykjavík

Name of professional school social work association in your country:
Fagdeild á Fræðslu og skólasviði (profession of education and school field)

Web site address: http://felagsradgjof.is/Stjorn/Fagfelag/Fraedslu__og_skolasvid/

Name and address of President of your professional school social work association:
Guðbjörg Edda Hermansdóttir, Hólmgarður 53, 108 Reykjavík

Do school social workers work on:
Attendance problems? Yes
Emotional problems? Yes
Behavioral problems? Yes
Material needs, such as food and clothing? Yes
Motivational problems? Yes
Special education for people with disabilities? Yes
Child protection? Yes

Do school social workers do the following:
Evaluations? Yes
Groupwork? Yes
Casework? Yes
Preventive activities? Yes
Home visits? No
Counseling? Yes
Consultation with teachers? Yes

Are school social workers employed by: School or school system? Yes

What are the qualifications required for employment as a school social worker?
The qualifications are an operating license in Social Work with MA-degree.

What is the professional title used for school social workers?
Skólaflægstræðgjafi / school social worker.

Approximate number of school social workers employed in your country:
There are approximately 10 school social workers employed in Iceland.

When did school social work start in your country? The first school social worker was employed to a school in Iceland in 1977.
Japan

Name and address of person providing this information:
Eizaburo Yamashita, YMSHTEZ@jcsw.ac.jp
5036-37-1-107 Yamaguchi, Tokorozawa, Saitama 359-1145

Name of professional school social work association in your country:
School Social Work Association of Japan

Name and address of President of your professional school social work association:
Shunsuke Chou, esyun@dl.dion.ne.jp

Do school social workers work on:
- Attendance problems? Yes
- Emotional problems? Yes
- Behavioral problems? Yes
- Material needs, such as food and clothing? Yes
- Motivational problems? No
- Special education for children with disabilities? Yes
- Child protection? Partly Yes

Do school social workers do the following:
- Evaluations? No
- Groupwork? No
- Casework? Yes
- Preventive activities? No
- Home visits? Yes
- Counseling? Yes
- Consultation with teachers? Yes

School social workers employed by:
School or school system

What are the qualifications required for employment as a school social worker?
Not clarified yet, but beginning to be required to be either a certified social worker or a certified psychiatric social worker.

What is the professional title used for school social workers?
School social worker.

Approximate number of school social workers employed in your country:
1,300

When did school social work start in your country?
1986 on a private practice level. 2008 on a government level
Korea

Name and address of person providing this information:
Hwa-Ok (Hannah) Park, PhD. hpark@kangnam.ac.kr
College of Social Welfare, Kangnam University
40 Kangnam-ro, Yongin-si, Gyeonggi-do, Republic of Korea (16979)

Name (and web site addresses) of professional school social work association in your country:

1. The Korean Society of School Social Work (KSSSW)
   http://www.schoolsocialwork.org/

2. Korean Association of School Social Workers (KASSW)
   http://www.kassw.or.kr/

Name and address of President of your professional school social work association:

1. Seung-Hwan Oh, PhD. hwelfare21@ulsan.ac.kr
   Dep. of Social Welfare, University of Ulsan
   93 Daehak-ro, Nam-gu, Ulsan-si, Republic of Korea (44610)

2. Sung-Sim Cho, PhD. chawoo0606@hanmail.net
   Dep. of Social Welfare, Shinhan University
   95 Hoam-ro, Uijeongbu-si, Gyeonggi-do, Republic of Korea (11644)

Do school social workers work on:

- Attendance problems? Yes
- Emotional problems? Yes
- Behavioral problems? Yes
- Material needs, such as food and clothing? Yes
- Motivational problems? Yes
- Special education for children with disabilities? No
- Child protection? Yes

Do school social workers do the following:

- Evaluations? - Yes
- Groupwork? Yes
- Casework? Yes
- Preventive activities? Yes
- Home visits? Yes
- Counseling? Yes
- Consultation with teachers? Yes
- Case management? Yes
School social workers employed by:
School or school system? Yes	Other agency? Yes

What are the qualifications required for employment as a school social worker?
B.A. degree or above in social welfare or
M.A. degree (in social welfare) with training experience offered by both KSSSW and
KASSWP preferred.
Pass on the national qualification exam for social workers (administered by the Korean
Government) and on the qualification exam for school social workers (administered by
KASSW) preferred

What is the professional title used for school social workers?
“School social worker” in English, and “school social welfare worker” "Hak-kyo-Saa-Heo-
Bok-Jee-Saa" 학교사회복지사 and/or “community educational welfare officer” "Jee-Yeok-
Saa-Heo-Jeon-Moon-Kaa" 지역사회전문가 in Korean

Approximate number of school social workers employed in your country:
1,672 persons

When did school social work start in your country?
In 1993
Laos or Lao People’s Democratic Republic

Name and address of person providing this information:
Xuyen Dangers (retired from Global Ministries, Church World Service, INGO)
hiendangers@gmail.com

Name of professional school social work association: None

Do school social workers work on the following problems?

Note: The following describes the start of social work services in schools. Starting with an after-school program in Donkoi Village, a Child Development Center was instituted and has spread to other villages. See a newsletter article for more information.

1. Attendance problems:
Schools with inadequate materials, teaching that emphasizes memorization, poverty, lack of understanding of the importance of education, and the need for child help in the family result in poor attendance. Children are at risk for dropping out, especially girl children from large families who are needed to help at home. Children who drop out at an early age are at risk for working as child laborers, domestic violence, sexual abuse, trafficking and drug abuse.

2. Emotional and behavioral problems:
Since there were no social services or psychological services in school, this issue of emotional problems was not addressed before we began after school programs.

3. Material needs, such as food and clothing:
Yes, these schools we have worked with serve the children of low-income families, therefore many children (30-40%) need materials such as school uniforms, notebooks, and tuition contribution to school. Very few schools have chalk-boards, tables and benches for students, school supplies for teachers and sanitation. Parents often have to make tables and benches. Tuition covers classrooms' door locks, brooms, garbage cans. Children have to clean the classrooms themselves before or after school. To be able to keep children in school, one of the needs is help poor children of families with many children, the school uniform, school bags, note books and sometimes, NGO also contributes the school fees on behalf of that child. There is no budget for school meals for these families and there are malnourished children in school. The United Nations World Food Programme provides flour for parents to make school snacks. The same with children's medical needs, since the social welfare system in the country is not well established. INGOs are providing lunches for some schools in remote areas.

4. Disabled children:
Parents did not know that disabled children can go to school such as to the schools for deaf and blind children in the city, so these children stay home.

5. Motivational problems:
Parents are Illiterate or have little education, and so do not encourage children to attend school. Children drop out easily, especially those with special needs. Our organization saw these problems and after 10 years working with direct services in several schools and with National Drug Rehabilitation Center, we helped introduce social work education at the National University in Laos PDR in the 2005-2006 academic year.
6. Evaluations or services for students with disabilities
Since there are no government social services in primary schools, we trained staff, and volunteers to help refer these disabled children to National Rehabilitation Centers such as the schools for children who are deaf, blind or with orthopedic problems.

7. Child protection:
Around 1995, in Laos they began to talk about Convention of the Rights of The Child (CRC) and in 1997, three organizations (Church World Service, UNICEF and Save the Children UK) began doing training for government staff of Ministries of Social Welfare, Women Union, Youth Union, Trade Union, and police officers so some government staff understand International principles on the rights of the children. We (CWS social workers) provided workshops and training of CRC for teachers in the schools. The After School Program became the Child Development Center. The Department of Social Work and Social Development of the faculty of Social Sciences in the National University of Laos (NUOL) started in 2012 a course on CRC, contributing to placing social work students with the international NGOs that work with schools. In 2013, the first trained social worker was hired by the Autistic Center, a private, a local NGO.

Do school social workers do the following activities?
1. Evaluations e.g. related to assessments for special education
We have worked with autistic children networking with Autism Children Center, send our child development staff to intern at autism center to learn how to work with autistic children at school, placed social work students for field work in autism center. We work with sexually abused children, physically disabled children, with drug addict youths.

2. Group work:
Informal activities provide opportunity for group work.

3. Casework:
Yes, the professional social worker helped teach basic social work in the child development centers for all the staff, social work students and volunteers about paying special attention to poor academic children, sick children, children with special needs, home visits, how to interview and basic counseling etc.

4. Preventive activities:
Social work students began to volunteer and do supervised internships at the after school program. Children in especially difficult circumstances (CEDC) were encouraged to attend the after school program so the social worker can mentor them in an informal atmosphere and find out more about her/his family and reason for them not having motivation in class. Two month annual summer camps with creative activities such as Lao classical dancing, story telling, singing, art, theatre, clown, and craft weaving, carpentry, gardening, composting and sport were some effective prevention activities.

5. Consultation with teachers:
Very much so. Also we do workshops on New Methods of Teaching to teachers and staff and volunteers of all child development centers. Teachers will inform us of children at risk. The teachers request scholarships for certain needy children.

School social workers employed by:
Global Ministries Care of Church World Service office, an International NGO, employs them.
What are the qualifications required for employment as a school social worker?
There are no social workers employed by the government to work in any school yet, but the Ministry of Education is aware that Laos has professionally trained social work graduates and has begun to hire them to work at the Ministry. As of 2015, over 500 social workers and development workers have graduated from the National University of Laos (to serve a population of over 6 million people in one of the 10 least developed and poorest countries in the world).

What is the professional title used for school social workers (in English and in your language)? For example, “school social worker”, “education social worker”:
Those who work at the Ministry of Education are called 'social workers' - in Lao: nak sang khom song kho.

Approximate number of school social workers employed in your country:
Several INGOs hire social workers for after school programs and child and youth problems like trafficking and drug abuse. National Rehabilitation Center also hired new social work graduates to work with schools for deaf, blind and orthopedically impaired children. Social workers are also being hired to work in National Children’s Hospital.

When did school social work start in your country?
After 1998 I helped start an After School Program in one primary school in one village and it has spread to several other primary schools in Vientiane capital of Laos. This led to the establishment of the first Child Development Center and now to four /five similar centers where social work students and volunteers can work with children.

UPDATE:
Following the retirement of the professional social worker of Global Ministries of Church World Service in 2014 the after-school program is still being funded by GM, so the services to CEDC are still going on and the man who runs the program continues the scholarship for CEDC in five primary schools and scholarships for social work students at the National University of Laos. He also recruits and supports local youth volunteers in the villages. Some are youths who dropped out and many are university students of other majors besides social work. The Child and Youth Development Association works closely with the Ministry of Education. Many Lao trained social workers are working with INGOs and many of them focus on helping children in school through after school activities. The Child Development Center concept has spread. A high government official who visited the Donkoi Child Development Center is an advocate for the concept.
Liechtenstein

Name and address of person providing this information:
Frick Hansjörg, Weiterführende Schulen Triesen, Landstrasse 313, 9495 Triesen
frick.hansjoerg@schulen.li

Name of professional school social work association in your country:
Schulsozialarbeit Liechtenstein

Web site address: [www.schulsozialarbeit.li](http://www.schulsozialarbeit.li)

Name and address of President of your professional school social work association: We don’t have a President, I do this job without a title.

Do school social workers work on:
- Attendance problems? Yes
- Emotional problems? Yes
- Behavioral problems? Yes
- Material needs, such as food and clothing? No
- Motivational problems? Yes
- Special education for people with disabilities? No
- Child protection? Yes

Do school social workers do the following:
- Evaluations? Yes
- Groupwork? Yes
- Casework? Yes
- Preventive activities? Yes
- Home visits? Yes
- Counseling? Yes
- Consultation with teachers? Yes

School social workers employed by:
School or school system

What are the qualifications required for employment as a school social worker?
1. Education in Social Work, 2. CAS in School Social Work

What is the professional title used for school social workers
School social worker
_Schulsozialarbeiter_

Approximate number of school social workers employed in your country: 5

When did school social work start in your country? 2004
Luxembourg

Name and address of person providing this information:
Christian Jacobs, Nordstad Lycée,
L-9257 Diekirch
6, rue Merten
Phone 00352 80475443
christian.jacobs@nosl.lu

Name of professional school social work association in your country:
Does not exist

Name and address of President of your professional school social work association:
None

Do school social workers work on:
Attendance problems? Yes
Emotional problems? Yes
Behavioral problems? Yes
Material needs, such as food and clothing? Yes
Motivational problems? Yes
Special education for children with disabilities? Yes
Child protection? Yes

Do school social workers do the following:
Evaluations? Yes
Groupwork? Yes
Casework? Yes
Preventive activities? Yes
Home visits? Yes
Counseling? Yes
Consultation with teachers? Yes

School social workers employed by:
By Ministry of Education

What are the qualifications required for employment as a school social worker?
Diploma as social worker (Assistant Social)

What is the professional title used for school social workers: School social worker

Approximate number of school social workers employed in your country: 42

When did school social work start in your country?
Officially by a law in 2001, some social workers were pioneers and started 30 years ago.
Macau, China

Name and address of person providing this information:
Lei Meng Iam, Rua Seis da Areia Preta, Edifício Industrial Hap Si, B2 "A", Macau
caritas.ssw0708@gmail.com

Name of professional school social work association:
In Macau, we don’t have any professional school social work association

Web site address:
N/A

Name and address of President of your professional school social work association:
N/A

Do school social workers work on the following problems:
- Attendance problems: Yes
- Emotional problems: Yes
- Behavioral problems: Yes
- Material needs, such as food and clothing: Yes
- Motivational problems: Yes
- Evaluations or services for students with disabilities: Yes
- Child protection: Yes

Do school social workers do the following activities:
- Evaluations e.g. related to assessments for special education: Yes
- Groupwork: Yes
- Casework: Yes
- Preventive activities: Yes
- Home visits: Yes
- Counseling: Yes
- Consultation with teachers: Yes

School social workers employed by:
School or school system? Very few.
Other agency? Yes, various NGO’s (under the subsidy of Education and Youth Bureau), including
- Caritas Macau (澳門明愛), YMCA Macau (澳門基督教青年會), Sheng Kung Hui Macau (聖公會澳門社會服務處), União Geral das Associações dos Moradores de Macau (澳門街坊會聯合總會), Federação das Associações dos Operarios de Macau (澳門工會聯合總會), Bosco Youth Service Network (鮑思高青年服務網絡), Dom Bosco Centro de Formação Juvenil D. Bosco (鮑思高慈青營協會), Macau Methodist Church Social Service (澳門循道衛理聯合教會社會服務處), Macau Special Olympic (澳門特殊奧運會)
**What are the qualifications required for employment as a school social worker?**
Bachelor degree in social work/psychology/counseling. For schools with special needs or disabled students the school counselor must have a psychology background. Otherwise the NGO or the school may elect to have either a psychologist or a social worker. The size of the school and the number of special needs students determines whether the position is full-time, half-time and the total number of counselors. The expectations regarding the role are the same regardless of the professional background of the counselor.

**What is the professional title used for school social workers:**
School counselor (學生輔導員)

**Approximate number of school social workers employed in your country:**
Around 220

**When did school social work start in your country?**
Caritas Macau started school social work as a pilot project in 1985, while the government officially launched the school counseling service in 1989 and provided subsidy to operating NGOs in 2000.
Macedonia

Name and address of persons providing this information:
Maja Gerovska Mitev, Full Professor and Vladimir Ilievski, Assistant Professor
Faculty of Philosophy, Ss. Cyril and Methodius University,
Blvd. Goce Delcev 9a, 1000 Skopje, Macedonia
gerovska@fzf.ukim.edu.mk; vilievski@fzf.ukim.edu.mk

Name of professional school social work association in your country:
There is a Union of Associations of Social Workers, involving a few school social workers.

Name and address of President of your professional school social work association:
The president of this organization is: Mr. Goce Prceulovski (work phone contact + 389 2 3297700)

Do school social workers work on:
Attendance problems? Yes
Emotional problems? Yes
Behavioral problems? Yes
Material needs, such as food and clothing? Yes
Motivational problems? Yes
Special education for children with disabilities? Yes

Do school social workers do the following:
Evaluations? Yes
Groupwork? Yes
Casework? Yes
Preventive activities? Yes
Home visits? No
Counseling? Yes
Consultation with teachers? Yes

School social workers employed by:
They are employed by the school system. The primary schools in Macedonia are governed by the local municipalities.

What are the qualifications required for employment as a school social worker?
BA in Social Work

What is the professional title used for school social workers? “Social worker”

Approximate number of school social workers employed in your country:
Total: 10 Social Workers (6 in Primary Schools and 4 in Primary Schools for children with special educational needs)

When did school social work start in your country? 1995
Malta

Name and address of person providing this information:  
Marija Zahra, Principal Social Worker, Social Work Service, Education Psycho-Social Services, Student Services Department, Triq Fra Gaetano Pace Forno, Hamrun, Malta.  
marija.zahra@gov.mt

Name of professional school social work association in your country: N/A

Do school social workers work on:
- Attendance problems? Yes
- Emotional problems? Yes
- Behavioral problems? Yes
- Material needs, such as food and clothing? Yes
- Motivational problems Yes
- Special education for people with disabilities? Yes
- Child protection? No

Do school social workers do the following:
- Evaluations? Yes
- Groupwork? No
- Casework? Yes
- Preventive activities? No
- Home visits? Yes
- Counseling? Yes
- Consultation with teachers? Yes

School social workers employed by:
They are employed by the state school system.

What are the qualifications required for employment as a school social worker?
BA (Hons) Social Work. In 1993 all newly appointed staff had to possess a Diploma or BA (Hons) in Social Work. From 2015 a BA (Hons) in Social Work is required.

What is the professional title used for school social workers
Social Workers / Ħaddiema Soċjali in Maltese

Approximate number of school social workers employed in your country:
20, apart from the Senior Social Worker and the Principal Social Worker. NB These social workers are employed by the state to work in state schools. Church Schools in Malta also have social workers employed to cater for their students but I do not have jurisdiction over the service hence I cannot provide further information.

When did school social work start in your country?
In 1989 the first qualified Social Workers joined the Education Welfare Unit (currently known as the Social Work Service).
New Zealand

Name and address of person providing this information:
Sara Williams, Community Investment
Ministry of Social Development
PO Box 1556
Wellington
Community_Investment_Information@msd.govt.nz

Name of professional school social work association in your country:
New Zealand does not yet have a school social work association. We have a professional association which many School Social Workers belong to - Aotearoa New Zealand Association of Social Workers (ANZASW), and the New Zealand Social Work Registration Board. The School Social Workers contracted by Child, Youth and Family are expected to be registered social workers, or working towards this. The Child, Youth and Family funded school social work services are overseen by Government employed advisors. The websites are below.
ANZASW website address: http://my.anzasw.org.nz/
New Zealand Registration Board website: http://www.swrb.govt.nz/

Name and address of President of your professional school social work association: N/A

Do school social workers work on:
Attendance problems? Yes, with other education professionals such as attendance services.
Emotional problems? Yes, behavioural and emotional issues account for the majority of referrals.
Behavioural problems? Yes. Resource teachers for Learning and Behaviour (RTLB) will often receive referrals for behavioural issues, however these are learning focused and a referral to school social work may also be appropriate for child with behavioural issues.
Material needs, such as food and clothing? School-based social workers will often refer families to other organisations, or other services within their own community organisation to meet the material needs of client families.
Motivational problems? Yes.
Special education for children with disabilities? No, however where client families are struggling to cope with the competing demands, grief and stress associated with having a child with disability, social workers may provide support to the families.
Child protection? Social workers are community-based and work only with voluntary clients. They assess risk to children and refer to statutory social work services where necessary. They may also co-work with statutory social work services where families are willing to have their support. School social workers work with the family's goals for change.

Do school social workers do the following:
Evaluations? – Yes, evaluation of all services is required.
Group work? Yes, in some cases, this is school dependent. Where they occur, group
programmes are run to meet identified needs of children and families where a group response/peer interaction is assessed to be valuable work.

Casework? Yes. The service includes casework with children and their families and may extend to siblings where needed.

Preventive activities? Yes. Social workers are school-based to ensure they can be accessed to support families and children when issues are first identified. Group programme participants may include students who are at risk of developing more serious problems.

Home visits? Yes. Many parents find it more comfortable to meet with social workers in their home. Social workers are also able to meet with other family members in a more natural environment.

Counselling? Yes, as part of individual casework and as the skills of the social workers dictate, however school social workers are not employed as counsellors. Often counselling will be referred on to specialist services as needed.

Consultation with teachers? Yes, as part of relationship building, collaboration and networking. Wherever appropriate, and with client permission school teachers should be encouraged to be part of the planning for change if the child's issues relate to school.

School social workers employed by:
A range of non-government social services organizations throughout New Zealand. Funding allocation for the service comes from Government. The Ministry of Social Development contracts with selected NGO service providers to employ and manage the service to schools.

What are the qualifications required for employment as a school social worker?
A social work qualification that meets the criteria for NZ Social Work Registration. In most cases this means an under-graduate degree in social work, however this is not mandatory on employment. If a social worker is employed having only partially completed this study, they need to be actively working towards qualification, and Registration.

What is the professional title used for school social workers?
Social worker in Schools (SWiS)

Approximate number of school social workers employed in your country:
SWiS reaches around 142,000 children in 718 schools. The cost of SWiS is $21.15m in the 2015/16 financial year. As at 30 June 2016, there were 41 providers and 274 social workers delivering Social Workers in Schools nationwide. Each social worker provides access to a social work service (i.e., a service children can be referred to) to up to 700 children – caseloads for social workers are up to 20 active cases at any one time.

In financial year 2015:
• 9,407 children in primary and intermediate schools received one-on-one social work intervention or information and advice, against a target of 9,000 – 9,500.
• 69 percent of clients completed the SWiS intervention with their needs met against a target of 65-70 percent.

When did school social work start in your country?
The Social Workers in Schools service was established in 1999.
Norway

Name and address of person providing this information:
Inger Karseth, Executive Officer
004748061261
inger.karseth@fo.no

Name of professional school social work association in your country:
Norwegian Union of Social Educators and Social Workers
Fellesorganisasjonen for Barnevernpedagoger, Sosionomer, Vernepleiere og Velferdsvitere(FO)

Web site address:
http://www.fo.no
kontor@fo.no

Name and address of President of your professional school social work association
Mimmi Kvisvik
President
phone: 00 47 97970020
Tone Faugli
1. Vice President
phone: 00 47 90103539
Kathrine H Martinsen
2. Vice President
phone: 00 47 93839510
Marianne Solberg Johnsen
3. Vice President
phone: 00 47 93650360
Irmelin S Tjelflaat
4. Vice President
phone: 0047 90475004

Do school social workers work on:
Attendance problems? Yes
Emotional problems Yes
Behavioural problems? Yes
Material needs, such as food and clothing? No
Motivational problems? Yes
Special education for children with disabilities? Yes
Child protection? Yes

Do school workers do the following:
Evaluations?
Only with children with mental handicaps or if the social worker has skills in special education
Group work? Yes
Casework? Yes
Preventive activities? Yes
Home visits? Yes
Counselling? Yes
Consultation with teachers? Yes
School social workers employed by:
School system. Primary and secondary schools are public and administered on the municipal level. Sometimes municipalities use the services of social workers that are employed in other agencies, for example the municipal child welfare-services or health services for children and youth.

What are the qualifications required for employment as a school social worker?
Three year post-graduate education on bachelor level as:
- Social Workers (sosionom)
- Child Welfare workers (barnevernpedagog)
- Social Educator (vernepleier)

Teachers with further training in social education and special education often work with similar tasks as the social workers in schools.

What is the professional title used for school social workers?
In Norway, employing social workers in the schools is not compulsory. To expand the number of social workers in the school system is a task for FO. The social worker that already works within the school system has been hired on the initiative from the local schools or municipalities. They have different tasks inside of school system. Mainly the social workers work with individuals at risk and their families, and with groups of children. An important part of the work is also to establish and work with good relations between pupils, their families, teachers and services outside of the school, like psychiatric services, child welfare services and social services.

Some commonly used titles of social workers in the schools:
Miljøterapeut - social environment therapist
Miljøarbeider - social environment workers
Vernepleier - social educator
Barnevernpedagog - child welfare workers

Other titles are:
Sosionom - social worker
Sosiallærer - social teacher
Sosialkurator - social caseworker
Assistent - assistants

Approximate number of school social workers employed in your country (2015):
FO has approximately 650 members that are working in schools, about 525 in primary schools and about 125 in secondary schools. About 230 are child welfare workers, 325 are social educators, and 95 are social workers.

285 members of FO work in kindergartens, 70 in activity-centres’ for schoolchildren between 6 and 10 years of age, and 50 members working in the service for psychological and pedagogical support that are a part of the education system for youngsters. There are also
about 25 social workers in the governmental competence centres who can advise on certain form of handicaps, diagnoses and problems.

**When did school social work start in your country?**
Social workers have been a part of the Norwegian school system from the 1950’s. Then they were employed in special schools for children and youth with behavioural problems or physical and mentally handicaps. Inside of these institutions they were responsible for care, upbringing and education. Such schools do not longer exist, since the early 1990’s children in need of extra care has been integrated in the ordinary school system. The social workers were not transferred into the ordinary school system with the children, but faded out, although some remained inside of governmental competence centres, as mentioned earlier.

The school system in Norway has changed a great deal the last 30 years. From having a strict school policy based on discipline, and a view that the school systems sole role was educational, today the school system also has been given a role in reducing social differences. An important task is that all children and youth are included in the ordinary school system, and are offered a type of education that is adjusted to their capabilities. Thus there is a need for other professions apart from the teachers. Unfortunately this has not been formalised, but because some schools and communities have been aware of the value in employing social workers, we now find them in school system. This has happened the last 10-15 years.

**More information about FO:**
FO is a voluntary Professional Association and Trade Union with about 23,000 members. FO is a member of the International Federation of Social Workers (IFSW), International Association of Social Educator (AIEJI) and member of a Nordic Organization for Social Workers (NSSK) and Nordic Organization for Socialpedagogys (NFFS). FO recruits social worker professionals that have at least post-graduate education at Bachelor level. We are also accepting students to the professions as members. These professions are:

- **Child Care workers (barnevernpedagog)**
The profession has it origin in the care of children, youth and families at risk. Finding ways of giving good quality of care, raising and treatment for the children and their families are the main tasks.

- **Social Workers (sosionom)**
The profession works with social problems with individuals and groups, and looks for possible changes in the services offered, in the organization of services, in the environment and in the individuals themselves.

- **Social educator (vernepleier)**
The profession has it origin in the care of the mentally disabled. The scope of the actual training and occupational function has been widened to include the care and social education of people with developmental impairments and functional disabilities. The social educator is also an authorized health worker.
• Welfare Administration Workers (velferdsviter)
This is a new profession in Norway, and has its origin in the welfare state’s need to give structured help to adult people that are unemployed, but do not have the possibility of work because of health problems or have need of assistance for some kind of social problems. Welfare Administration Workers do not yet work inside of school system.

Most of the members of FO work in the public sector. Of these, the majority work at the municipal level, in Social Services, Child Welfare, Care of mentally disabled, Rehabilitation and Home-based care. A significant number of members also work in Hospitals, Psychiatric institutions and Child Welfare Institutions. Some also works universities, prisons, NGOs etc.

Being both a Professional Association and a Trade Union our activities vary from wage negotiations and work-place activities, via lobbying on matters concerning Social policy, to activities to promote professional social work and education. Ethics is fundamental in social work and ethical issues are high on FO’s agenda.

The Association has branches with offices and fulltime shop stewards in all 19 counties of Norway. In addition we have several full-time and part-time shop stewards in the bigger municipalities and institutions. The main office is located in Oslo. The president and four vice presidents are elected by the congress every fourth year.
Singapore

Name and address of person providing this information:
Wu Mei Ling, wu_meiling@students.org.sg

Name of professional school social work association in your country:
Singapore Association of Social Workers – School Social Work Chapter

Web site address: www.sasw.org.sg

Name and address of President of your professional school social work association:
Wu Mei Ling, Chairperson, wu_meiling@students.org.sg

Do school social workers work on:

<table>
<thead>
<tr>
<th>Problem Type</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attendance problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Emotional problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Behavioral problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Material needs, such as food and clothing?</td>
<td>Yes</td>
</tr>
<tr>
<td>Motivational problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Special education for children with disabilities?</td>
<td>Yes but limited to special schools.</td>
</tr>
<tr>
<td>Child protection?</td>
<td>Yes, jointly with Child Protection Officers from Ministry of Social and Family Development</td>
</tr>
</tbody>
</table>

Do school social workers do the following:

<table>
<thead>
<tr>
<th>Activity</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluations?</td>
<td>Yes</td>
</tr>
<tr>
<td>Groupwork?</td>
<td>Yes</td>
</tr>
<tr>
<td>Casework?</td>
<td>Yes</td>
</tr>
<tr>
<td>Preventive activities?</td>
<td>Yes</td>
</tr>
<tr>
<td>Home visits?</td>
<td>Yes</td>
</tr>
<tr>
<td>Counseling?</td>
<td>Yes</td>
</tr>
<tr>
<td>Consultation with teachers?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

School social workers employed by:
School social workers are employed by schools and various Voluntary Welfare Organizations

What are the qualifications required for employment as a school social worker?  
Bachelor of Arts (Social Work)

What is the professional title used for school social workers?  
School Social Worker; Student Welfare Officer

Approximate number of school social workers employed in your country:
Information unavailable

When did school social work start in your country?  
1965
Slovakia

Name and address of person providing this information:
Mgr. Peter Lengyel, PhD., Rozkvet 2032/66-42, Považská Bystrica, Slovakia
lengyel.edu@gmail.com

Name of professional school social work association in your country:
Does not exist

School Social Workers work on:
Activities of social teachers are different in each school because each director can to target his activities on the needs of school. For example –my practice is targeted mainly on prevention of social pathology, individual consultations, interventions in case of CAN syndrome (child abuse and neglect), chicane (bullying between children), cyberbullying, management help in multidisciplinary team (psychology, doctor, social workers from local authorities, etc.). The practice of social teachers in the town of Trencin is targeted on free-time activities and urgent problems in behavior.

In average:
Do school social workers work on:

<table>
<thead>
<tr>
<th>Problems</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attendance problems?</td>
<td></td>
</tr>
<tr>
<td>Emotional problems?</td>
<td></td>
</tr>
<tr>
<td>Behavioral problems?</td>
<td></td>
</tr>
<tr>
<td>Material needs, such as food and clothing?</td>
<td>No</td>
</tr>
<tr>
<td>Motivational problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Special education for people with disabilities?</td>
<td>Yes</td>
</tr>
<tr>
<td>Child protection?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Do school social workers do the following:

<table>
<thead>
<tr>
<th>Activities</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluations?</td>
<td></td>
</tr>
<tr>
<td>Groupwork?</td>
<td></td>
</tr>
<tr>
<td>Casework?</td>
<td></td>
</tr>
<tr>
<td>Preventive activities?</td>
<td></td>
</tr>
<tr>
<td>Home visits?</td>
<td>No (law problem)</td>
</tr>
<tr>
<td>Counseling?</td>
<td>Yes</td>
</tr>
<tr>
<td>Consultation with teachers?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

School social workers employed by:
Social teachers (school social workers) are employed in school, but funding for their jobs are from government (education system), from local authority or from a school’s budget. School social work in Slovakia has a confused status. In 2006 2 school social work positions were created in Povazska Bystrica (Peter Lengyel) and Trnava (Barbora Ciuttiova). In 2009 the new education law was passed and thereafter school social workers were merged with social pedagogy. So the title “school social worker” ceased to exist. But the activities continued with the title “social teacher”. In law the position is called “social teacher” - sociálny pedagóg. By law it is possible to work as “social teacher” if you graduated in “social pedagogy” or “social
work”. The director of the school decides who to hire. It is unknown how many social teachers are social workers by training.

**What are the qualifications required for employment as a school social worker?**
Master’s study program in the field of Social Work

**What is the professional title used for school social workers**
School social worker in Slovak language: školský sociálny pracovník. Now the role is known by law as sociálny pedagóg.

**Approximate number of school social workers employed in your country:**
Unknown number

**When did school social work start in your country?** 2006
South Africa

Name and address of person providing this information:
Mollie Kemp, molliekemp@yahoo.com

Name of professional school social work association in your country:
None

Name and address of President of your professional school social work association:
None. National Committee for School Social Work Education and Practice (NACOSSWEP), This is a sub-committee of the National Association of Social Work South Africa (NASW SA) http://www.naswsa.co.za and is a working committee in School Social Work issues.

Name and address of President of your professional school social work association:
Mrs. Mollie Kemp is the Convener of NACOSSWEP; Mr. Sibusiso Mcanyana is the President of NASW SA, P.O. Box 2713, Edenvale, 1610 South Africa

Do school social workers work on:

<table>
<thead>
<tr>
<th>Problem Type</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attendance problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Emotional problems?</td>
<td>Yes, Bereavement, Trauma, Depression, Attempted Suicide, Stress &amp; Anxiety</td>
</tr>
<tr>
<td>Behavioral problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Material needs, such as food and clothing?</td>
<td>No, but is part of the School support team</td>
</tr>
<tr>
<td>based</td>
<td></td>
</tr>
<tr>
<td>Motivational problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Special education for children with disabilities?</td>
<td>Yes</td>
</tr>
<tr>
<td>Child protection?</td>
<td>No</td>
</tr>
<tr>
<td>Other:</td>
<td>Racism and Xenophobia, Relationships, Substance Abuse, Health related matters, i.e. HIV&amp;AIDS; Teenage pregnancy, Violence</td>
</tr>
</tbody>
</table>

Do school social workers do the following:

<table>
<thead>
<tr>
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<th>Response</th>
</tr>
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<tbody>
<tr>
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<td>Groupwork?</td>
<td>Yes</td>
</tr>
<tr>
<td>Casework?</td>
<td>Yes</td>
</tr>
<tr>
<td>Preventive activities:</td>
<td>Yes, also in collaboration with stakeholders</td>
</tr>
<tr>
<td>other</td>
<td></td>
</tr>
<tr>
<td>Home visits:</td>
<td>Yes, only in cases of emergency</td>
</tr>
<tr>
<td>Counseling?</td>
<td>Yes</td>
</tr>
<tr>
<td>Consultation with teachers?</td>
<td>Yes</td>
</tr>
<tr>
<td>Other:</td>
<td>Support of student social workers, Supervision of ssw’s, training teachers in social issues</td>
</tr>
</tbody>
</table>
School social workers employed by:
Some are employed by the Provincial Education Departments. Others are directly employed by the school through the School Governing Body.

- School Social Workers are employed by the Department of Education at all levels within the education system:
  - National level
  - Provincial level
  - District / Ward level
  - School level
- Social Workers are also employed by School Governing Bodies in a specific school
- Social Workers employed by the Department of Social Development are also seconded to the Dept. of Education to work in specific schools (Gauteng Province)

What are the qualifications required for employment as a school social worker?
Degree in Social Work and registered with the Professional Council of Social Work, the South African Council for Social Service Professions.

What is the professional title used for school social workers:
School Social Worker or just Social Worker

Approximate number of school social workers employed in your country:
223

When did school social work start in your country?
1983
Spain

Name and address of person providing this information:
Luis F. Barutell
303 W Jackson St. Unit 3C
Woodstock. IL 60098
lbarutell@wcusd200.org

Name of professional school social work association:

Do school social workers work on the following problems
Attendance problems? Yes
Emotional problems? Yes
Behavioral problems? Yes
Material needs, such as food and clothing? Yes, by assessing necessities and mobilizing community resources
Motivational problems? Yes
Special education for people with disabilities? Yes, the social portion of a given assessment or plan, when serving as assessment team member
Child protection? Yes

Do school social workers do the following activities:
Evaluations? Yes, the social portion of a given assessment or plan
Groupwork? Yes
Casework? Yes
Preventive activities? Yes
Home visits? Exceptionally
Counseling? Yes
Consultation with teachers? Yes

School social workers employed by:
School or school system? It is true for the large majority
Other agency? In some cases or areas, they can be hired by a nonprofit organization.

What are the qualifications required for employment as a school social worker?
They must have a degree in Social Work or in other areas, such us Sociology, Pedagogy or Primary School Teacher. In addition, to serve as public servants they need specific pedagogical endorsement plus examination.

What is the professional title used for school social workers:
Generally speaking, they work under the position “Teacher of Community Services”, which is in Spanish “Profesor Tecnico de Servicios a la Comunidad”
Approximate number of school social workers employed in your country:
I have no data. Notice that in Spain, education is managed not just by the State level but by the regional government. It means that can be observed diversity regarding with duties, rates, salary, etc.

When did school social work start in your country?
The modern school social work is relatively new (from the 80’s); generally speaking, both the 90’s and the first decade of the 21th century were remarkable in the increase of services and personnel. Since the beginning of the current decade, school social work programs and employment have been affected somehow by the general crisis.
Sri Lanka

Name and address of person providing this information:
Sanjeeva de Mel
workforchildren@gmail.com or serve@sltnet.lk

Name of professional school social work association in your country:
SERVE - a non profit organization, promoting School Social Work

Web site address: www.servelk.org

Name and address of President of your professional school social work association:
Sanjeeva de Mel (Mr.) Founder / Executive Director
24 Uswatta Circular Road, Moratuwa - 10400, Sri Lanka

Do school social workers work on:
- Attendance problems? Yes
- Emotional problems? Yes
- Behavioral problems? Yes
- Material needs, such as food and clothing? Yes
- Motivational problems? Yes
- Special education for children with disabilities? Yes only with blind students
- Child protection? Yes

Do school social workers do the following:
- Evaluations? Yes
- Groupwork? Yes
- Casework? Yes
- Preventive activities? Yes
- Home visits? Yes
- Counseling? Yes
- Consultation with teachers? Yes

School social workers employed by:
Two private schools initiated school social work by SERVE (non profit), and are now carrying out activities independently. Hope for Children (non profit) also employs school social workers. The Government Schools system does not employ social workers.

What are the qualifications required for employment as a school social worker?
A 2 year Diploma in Social Work or a BSW. At times persons with Counselling and Sociology backgrounds are also hired and trained when Social Workers are not available.

What is the professional title used for school social workers?
School Social Worker. In Sinhala - "Pasal Samaja Wedakaru"
Approximate number of school social workers employed in your country:
5 working in 5 schools are employed. However Social Work Students following courses as the National Institute of Social Development (School of Social Work) carry out field practicums in Private, Government and Schools for Special Children.

When did school social work start in your country?
1997
Sweden

**Name and address of person providing this information:**
Maria Malmgren, maria.malmgren@nacka.se
Hanna de Vrij, hanna.devrij@harryda.se

**Name of professional school social work association in your country:**
Sveriges Skolkuratorers Förening
(School Social Work Association of Sweden)

**Web site address:**
http://www.skolkurator.nu

**Name and address of President of your professional school social work association:**
*Ordförande* (President) Sveriges Skolkuratorers Förening (The Swedish School Social Work Association)
Maria Malmgren
Rösundavägen 4
S-133 36 Saltsjöbaden
Sweden
+4687187882
+46704316606
Maria.malmgren@nacka.se

**Do school social workers work on:**
- Attendance problems? Yes
- Emotional problems? Yes
- Behavioral problems? Yes
- Material needs, such as food and clothing? No
- Motivational problems? Yes
- Special education for children with disabilities? Yes
- Child protection? No

We are, like physicians and teachers, mandatory reporters. We do not have investigative duties nor do we do any type of treatment plans in protective matters. We try, however, to work as closely as we can with child protective agencies.

**Do school social workers do the following:**
- Evaluations? Yes
- Groupwork? Yes
- Casework? No
- Preventive activities? Yes
- Home visits? Occasionally
- Counseling? Yes
- Consultation with teachers? Yes
School social workers employed by:
School social workers are most often employed directly by schools or by the county. In some cases they can be employed by the Department of Social Services.

What are the qualifications required for employment as a school social worker?
Bachelor’s Degree in Social Work. Some previous work in family and child protection is often desired but not a requirement.

What is the professional title used for school social workers?
School Social Worker Skolkurator

Approximate number of school social workers employed in your country:
1500-2000

When did school social work start in your country?
In the early 1950’s.
Switzerland

Name and address of person providing this information:
Florian Baier, florian.baier@fhnw.ch

Name of professional school social work association in your country:
AvenirSocial and SSAV

Web site address:

Name and address of President of your professional school social work association:

Do school social workers work on:

<table>
<thead>
<tr>
<th>Problem Type</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attendance problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Emotional problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Behavioral problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Material needs, such as food and clothing?</td>
<td>Seldom (some time financial support for spare-time activities)</td>
</tr>
<tr>
<td>Motivational problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Special education for people with disabilities?</td>
<td>Yes</td>
</tr>
<tr>
<td>Child protection?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Do school social workers do the following:

<table>
<thead>
<tr>
<th>Activity</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluations?</td>
<td>Some do</td>
</tr>
<tr>
<td>Groupwork?</td>
<td>Yes</td>
</tr>
<tr>
<td>Casework?</td>
<td>Yes</td>
</tr>
<tr>
<td>Preventive activities?</td>
<td>Yes</td>
</tr>
<tr>
<td>Home visits?</td>
<td>Seldom</td>
</tr>
<tr>
<td>Counseling?</td>
<td>Yes (main activity)</td>
</tr>
<tr>
<td>Consultation with teachers?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

School social workers employed by:
School or school system? Both. Other agency? Yes

What are the qualifications required for employment as a school social worker?
BA Social Work

What is the professional title used for school social workers?
Schulsozialarbeiter (male) / Schulsozialarbeiterin (female)

Approximate number of school social workers employed in your country: 900

When did school social work start in your country? In the French speaking part in the 1970’s, in the German speaking part in the 1990’s.
Taiwan (Republic of China, ROC)

Name and address of person providing this information:
Wan-I Lin,
No.1, Sec. 4, Roosevelt Rd. Da-an Dist., Taipei City, 10617, Taiwan.
linwani@ntu.edu.tw

Name of professional school social work association: Taiwan Association of School Social Work (TASSW). TASSW has been organized since 2013. It is a national association for school social workers.

Web site address: https://www.facebook.com/SSWTaiwan/?fref=nf.

Name and address of President of your professional school social work association:
Wan-I Lin, No.1, Sec. 4, Roosevelt Rd. Da-an Dist., Taipei City, 10617, Taiwan. Department of Social Work, National Taiwan University.

Do school social workers work on the following problems:
- Attendance problems: Yes
- Emotional problems: Yes
- Behavioral problems: Yes
- Material needs, such as food and clothing: Yes
- Motivational problems: Yes
- Evaluations or services for students with disabilities: Yes
- Child protection: Yes

Do school social workers do the following activities:
- Evaluations e.g. related to assessments for special education: Yes
- Groupwork: Yes
- Casework: Yes
- Preventive activities: Yes
- Home visits: Yes
- Counseling: Yes
- Consultation with teachers: Yes

School social workers employed by:
There are about 220 school social workers hired by metropolis or county governments and 22 school social workers working in special education schools in Taiwan. In addition, there are more than 50 school social workers working in 19 halfway schools provide alternative education services for dropout students sponsored by local NGOs.

What are the qualifications required for employment as a school social worker?
The school social workers who are hired by metropolis or county governments and special education schools must receive BSW or MSW from universities and passed the national professional examination for social worker certification. The school social workers who are employed in halfway schools must receive BSW from universities at least.
What is the professional title used for school social workers:
School social worker (學校社會工作員) or certificated school social workers (學校社會工作者).

Approximate number of school social workers employed in your country:
There are about 300 school social workers employed by education system and alternative education system.

When did school social work start in your country?
In October 1978 the Taiwan Fund for Children and Families (TFCF, formerly the Chinese Children’s Fund) began to set up school social work programs similar to that in Hong Kong provided by Non-Governmental Organizations (NGOs) commissioned by the government in eight municipalities. This project also modelled on a similar program at the Second North School in Hartford, Connecticut in the US in 1906. However, this program had been terminated in 1985 due to the difficulties to collaboration between schools and NGO.
Based on the Primary and Junior High School Act Amendments of 1997 in the cause of student group sexual harassment at Chengyuan Junior High School in Taipei City, the Executive Yuan approved a national pilot project with 100 professional school counselors (school social workers or school counselors). Since then professional school social workers have been hired by the public school system.
In 2011, the Primary and Junior High School Act amended again due to another high-profile case of juvenile delinquency at Bade Junior High School in Taoyuan County, so as to stipulate the deployment of professional counselors (school social worker or school counsellor) to a large number of schools. Schools with 55 or more classes were required to have at least one full-time professional counselor; counties/cities with no more than 20 elementary schools and junior high schools were required to hire a least one full-time counselor; counties/cities with between 21 and 40 elementary schools and junior high schools were required to employ a least two full-time professional counselors; and counties/cities with 41 or more elementary schools and junior high schools were required to have a least three full-time counselors. As a result, it was necessary to employ a total of 590 full-time professional counselors throughout Taiwan. However, most school educators in Taiwan have only the vaguest notions of what school social work is. Therefore, they preferred to work with social counsellors than work with school social workers.
United Kingdom

Name and address of person providing this information:
Jacqui Newvell
jacquinewvell@gmail.com

Name of professional school social work association:
Web site address: www.naswe.org.uk

Name and address of President of your professional school social work association:
Victoria Franklin
Victoriafranklin4@virginmedia.com

Do school social workers work on the following problems?

<table>
<thead>
<tr>
<th>Problem</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attendance problems</td>
<td>Yes</td>
</tr>
<tr>
<td>Emotional problems</td>
<td>Yes</td>
</tr>
<tr>
<td>Behavioral problems</td>
<td>Yes</td>
</tr>
<tr>
<td>Material needs, such as food and clothing</td>
<td>Yes</td>
</tr>
<tr>
<td>Motivational problems</td>
<td>Yes</td>
</tr>
<tr>
<td>Evaluations or services for students with disabilities</td>
<td>Limited role</td>
</tr>
<tr>
<td>Child protection</td>
<td>Role in recognition reporting and some monitoring - no role in investigation.</td>
</tr>
</tbody>
</table>

Do school social workers do the following activities?

<table>
<thead>
<tr>
<th>Activity</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluations e.g. related to assessments for special education</td>
<td>No</td>
</tr>
<tr>
<td>Groupwork</td>
<td>Possibly</td>
</tr>
<tr>
<td>Casework</td>
<td>Yes</td>
</tr>
<tr>
<td>Preventive activities</td>
<td>Yes</td>
</tr>
<tr>
<td>Home visits</td>
<td>Yes</td>
</tr>
<tr>
<td>Counseling</td>
<td>Yes</td>
</tr>
<tr>
<td>Consultation with teachers</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Are school social workers employed by:
The sector has diversified and professionals working to support students in schools may be employed directly by schools, local authorities, private companies or the voluntary & not for profit sector. Currently only those employed by local authorities can instigate enforcement proceedings in respect of truancy. A small proportion of the schools budget is retained by the local authority for enforcement. The remainder is devolved to schools. Some officers, although employed by local authorities work in schools on a service agreement or contract.

What are the qualifications required for employment as a school social worker? There are no regulatory requirements for any entry qualifications or ongoing training and development. We have a set of national occupational standards which reflect the standard at which those in the sector should be operating but this is not systematically applied. The sector
may include those who hold a professional social work qualification, a qualification in learning development and support services or another related field such as youth work, or with no relevant qualifications.

**What is the professional title used for school social workers?**
School social worker and education social worker are used, however to use the term ‘social worker’ the person must be qualified and registered with the regulatory body. There are also many alternative professional titles.

**Approximate number of school social workers employed in your country:**
We have no idea. Data is not collected by government. Many are employed directly by schools that are autonomous and not required to collect such data. In 2010 following a freedom of information request by the UK children & young people’s media, there were 2,214 education social workers/welfare officers employed by local authorities. Following huge changes to how schools are funded and significant public service cuts we estimate that there may be a third or less of that number still employed by local authorities. We could not begin to estimate the numbers of professionals working in schools.

**When did school social work start in your country?**
We think 1871 around the time that compulsory school attendance became law. NASWE was founded in 1884
United States of America

Name and address of person providing this information: Anne McInerney, President of the School Social Work Association of America, anne.mcinerney@spps.org

Name of professional school social work association in your country: School Social Work Association of America www.sswaa.org

National Association of Social Work has a School Social Work section http://www.socialworkers.org/

Name and address of President of your professional school social work association: President of SSWAA, Anne McInerney, LICSW, anne.mcinerney@spps.org Executive Director Rebecca Kunkel Oliver, RKunkel@sswaa.org

President of NASW Darrell Wheeler, PhD,ACSW,MPH http://www.naswdc.org/

Do school social workers work on:

<table>
<thead>
<tr>
<th>Problem</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attendance problems?</td>
<td></td>
</tr>
<tr>
<td>Emotional problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Behavioral problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Material needs, such as food and clothing?</td>
<td>Yes</td>
</tr>
<tr>
<td>Motivational problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Special education for children with disabilities?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

(Note: Role of school social workers varies according to the state and school district).

Do school social workers do the following:

<table>
<thead>
<tr>
<th>Activity</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluations?</td>
<td></td>
</tr>
<tr>
<td>Groupwork?</td>
<td>Yes</td>
</tr>
<tr>
<td>Casework?</td>
<td>Yes</td>
</tr>
<tr>
<td>Preventive activities?</td>
<td>Yes</td>
</tr>
<tr>
<td>Home visits?</td>
<td>Yes</td>
</tr>
<tr>
<td>Consultation with teachers?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

(Note: Role of school social workers varies according to the state and school district).

School social workers employed by:

<table>
<thead>
<tr>
<th>Employment</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>School or school system?</td>
<td></td>
</tr>
<tr>
<td>Other agency?</td>
<td>Sometimes</td>
</tr>
</tbody>
</table>

What are the qualifications required for employment as a school social worker? Usually MSW, some states require university courses and a field placement in a school, and a few states require an exam.
What is the professional title used for school social workers?
Usually “school social worker”, but a variety of other titles are used when school social workers work in special programs.

Approximate number of school social workers employed in your country:
Estimate is over 30,000

When did school social work start in your country?
1906
Vietnam

Name and address of person providing this information:
Le Chi An
lechian@yahoo.com; lechian@gmail.com

Name of professional school social work association in your country:
None

Name and address of President of your professional school social work association: None

Do school social workers work on:
Attendance problems?
Yes, School social workers work with drop-out pupils and their families. However, they could not concern with the pupils who come to class late because of large number of pupil. School social workers talk to pupils and teachers to realize the reasons that pupils drop out; support them with counseling.

Emotional problems?
Yes, school social workers concern with pupils who is sad suddenly and depressed. They especially take interest into dumb pupils’ emotion.

Behavioral problems?
Yes, school social workers approach pupils and help them to avoid unsafe sex; support pupils who has been discouraged, tend to suicide and pupils involved in violence.

Material needs, such as food and clothing?
Yes, school social workers inform pupils how to use safe food; not to buy and eat the unsanitary food sold in front of school. Some school social workers collect used clothing to help the poor pupils. However, school social workers could not interfere this problem in case pupils have to wear their uniform.

Motivational problems?
Yes, school social workers also investigate the pupils’ ways of learning in order to know their learning motivation and help them, courage them especially who is lazy, boring. In some schools, school social workers also make orientation for pupils.

Special education for people with disabilities?
Yes, school social workers support pupils with disability like facilities: chairs, table suitable with their disability. Psychological support to them with spirit, encourage, help them to integrate with others - inclusive education. Some school social workers learn symbol language in order to communicate with deaf pupils.

Child protection?
Yes, school social workers cooperate with Youth Union to protect pupils based on Rights of the Child and Law on Protection, Care and Education for the Child. Social workers also advocate for the child in case violence, child abused, neglected, child labor abused. Social workers share information, knowledge for pupils to prevent risks or law violation.
School social workers employed by:
At present, in Vietnam there is no policy to recruit social workers working in schools. However, some schools based on their need to recruit school social workers by themselves but social workers play a role of school counselor or discipline supervisor (pupils are afraid of supervisors).

What are the qualifications required for employment as a school social worker?
1. Having knowledge in social work and school social work
2. Or graduated from psychology
3. Being trained on counseling
4. Having knowledge on school environment, teachers’ psychology and education management
5. Ability in diagnosis pupils’ problems and home visits
6. Having good relationship with different organizations in providing education services
7. Documentation

What is the professional title used for school social workers
At present, in Vietnam, some schools used term “counselor”. However, we like the term: “school social worker” or “school counselor”.

Approximate number of school social workers employed in your country:
No statistics

When did school social work start in your country?:
Since 2000, Open University had developed a pilot project “School social work” at 2 schools in HoChiMinh City. After 2-year implementation, the project had to stop because the donor closed the activity.
At the same time, about 15 schools in HCM City also developed counseling in their school, but not school social work.
Since 3/2010, Prime Minister has signed Decree No 32 to promote social work profession in VN period 2010-2020. Ministry of Health has planned a project to develop social work in health care but Ministry of Education and Training has not yet. So far, we still wait for the day social work will be introduced into schools with official name: school social work.

Notes:
1. There have been some efforts to employ social workers (in some cases working as counselors) in schools in HCM City, Hanoi, Binh Duong Province (using social work students from Thu Dau Mot University).
2. The Department of Social Work, HoChiMinh Economic College conducted a workshop on April, 2016 to promote school social work in HoChiMinh City. This will be followed by a training program in social work for teachers and others in HoChiMinh City.
Supplement to the 2016 International Survey of School Social Work

Many efforts were made during 2016 to obtain results from 56 countries where some type of social work is known to be operating in schools. General inquiries were also sent to 5 additional countries where it is anticipated that social workers may have some activities in schools.

School social work representatives from 36 countries responded and the results are in this document. Social workers from a few other countries responded that school social work has not yet been implemented and others stated that earlier programs have been suspended due to national crises, financial or political problems. There were also a few countries where it was not possible to gain any response.

The following is information from countries for which up-to-date data is not available. The data is from the surveys conducted in 2012, 2006 or 2003. In most of these countries school social work still exists, so the Supplement brings to 45 the number of countries for which we have information in this 2016 survey.
Czech Republic (Information from 2012)

Name and address of person providing this information:
Tatiana Matulayová, Sabinovská Street 18, 080 01 Prešov, Slovakia
tatiana.matulayova@tul.cz

Name of professional school social work association in your country:
Does not exist

Name and address of President of your professional school social work association: -
Czech law does not recognize the concept of school social work and school social worker, despite the fact that social work in broader sense is implemented in practice. The situation is similar to situation in Slovakia. Czech social workers are working in educational facilities for provision of institutional (residential) care and Juvenile Correctional Education (children's home, diagnostic institute). Second field are facilities for counseling. However, these social workers are neither referred to as school social workers nor perceived themselves as school social workers. Most important elements of the Czech education system are teachers, school special educators and school psychologists. Although representative survey is not yet available, it is obvious that significant barriers to establishment of position of school social worker are lack of tradition of social work, unrecognized need for social work in schools, a multidisciplinary team providing high quality consultancy services to children and parents in both countries built (in the Czech Republic and the Slovak Republic) from the 1970-ies. Other obstacles are the lack of awareness of school social work among Czech teachers, lack of legislation and missing funding. I have no information on creation of position of school social workers in Elementary Schools in the Czech Republic.

Do school social workers work on:
Social workers who work in education system focus mainly on administrative work, cooperation with the child care protection, courts etc.
Attendance problems?
Emotional problems?
Behavioral problems?
Material needs, such as food and clothing?
Motivational problems?
Special education for people with disabilities?
Child protection?

Do school social workers do the following:
Evaluations?
Groupwork?
Casework?
Preventive activities?
Home visits?
Counseling?
Consultation with teachers?
Are school social workers employed by:
School or school system?  Other agency? (Give agency names)

What are the qualifications required for employment as a school social worker?
Social workers in educational system: Bachelor’s or Master’s study program in the field of Social Work

What is the professional title used for school social workers?
There is no professional title used for school social workers. If any, they are referred as social workers.
In Czech language: sociální pracovník.

Approximate number of school social workers employed in your country: 0

When did school social work start in your country? 0
Curacao - part of the Caribbean Dutch Kingdom. The Netherlands Antilles does not exist anymore since October 10 of 2010. (Information from 2012)

Name and address of person providing this information:
Ruckly Ettienne,
Kaya Jacob Posner 41, Curacao N.A.
T: 599-9 466-6111
F: 599-9 461-9161
Ruckly.Ettienne@curacao-gov.an

Name of professional school social work association in your country:
We do not have an association. Here in Curacao all school social workers are a part of the school administration or school board.

Web site address: None

Name and address of President of your professional school social work association:
Mrs. S. Braun is the actual president of our public school board.

Do school social workers work on:
Attendance problems?
Emotional problems?
Behavioral problems?
Material needs, such as food and clothing?
Motivational problems?
Special education for the handicapped?
Child protection?

Yes, all school social workers have each 10 schools that he or she is responsible for. Every week we make a plan to visit these schools. Every school/teacher/principal must send an application form with the situation or the reason why they want our help, after that we will visit the student in need of our guidance.

Do school social workers do the following:
Evaluations?
Groupwork?
Casework?
Preventive activities?
Home visits?
Counseling?
Consultation with teachers?

Yes, as a school social worker on Curacao we do all the activities.
School social workers employed by:
We are employed by a school system

What are the qualifications required for employment as a school social worker?
Bachelor Social work

What is the professional title used for school social workers?
In Curacao we speak many languages... our main language is Papiamentu. In our school systems we use mostly Dutch. Our title in Dutch is 'Schoolmaatschappelijkwerker' is the same as school social worker

Approximate number of school social workers employed in your country:
15 school social workers on the island divided in different school boards

When did school social work start in your country?
Approximately in 1985
Estonia (Information from 2003)

Name and address of person providing this information: 
Judit Strömpl, Tiigi Str. 78, 50410 Tartu, Estonia

Name of professional school social work association in your country: 
There is no prof. Association.

Name and address of President of your professional school social work association: -

Do school social workers work on:
- Attendance problems? Mostly
- Emotional problems? Yes
- Behavioral problems? Yes
- Material needs, such as food and clothing? Yes
- Motivational problems? Not specially
- Special education for the handicapped? Not specially

Do school social workers do the following:
- Evaluations? Not specially
- Groupwork? Not specially
- Casework? Yes
- Preventive activities? Not specially
- Home visits? Mostly
- Counseling? Mostly
- Consultation with teachers? Yes

Are school social workers employed by:
School or school system? Some schools employ, but it is not a rule.
Other agency? Social security department by local government (in Tartu)
Department of education by local government (in Pärnu town)
There is no common system yet in Estonia, but from next year (2004) there is a wish to
employ school social workers (or school pedagogues) by schools. There is plan to develop the
system together with social and education sphere, where the professional coordination will
belong to the social sphere while school social workers will belong to the school system.
However, these plans are in working stage on the local level.

What are the qualifications required for employment as a school social worker?
University bachelor degree on social work.

What is the professional title used for school social workers
It depends on the system where are they belong. In Tartu they are now child protection
workers on school social work (in Estonian: lastekaitsetöötaja koolisotsiaaltöö alal), in Pärnu
there are school social workers (in Est.: koolisotsiaaltöötaja). There are also school
pedagogues (in Est.: sotsiaalpedagoog). The professional title depends on preliminary education. If a person has social work education – he or she has the title of school social worker; while if he or she has a pedagogical education – he or she prefer the title of social pedagogue.

**Approximate number of school social workers employed in your country:**
Around 60.

**When did school social work start in your country?**
Autumn 1994.
India (Information from 2012)

Name and address of person providing this information:
Dr. M. Ubaidullah, Chairman,
ubaidullahm@rediffmail.com
Department of Social Work & Population Studies,
Sri Venkateswara University,
Tirupathi-517502,
Andra Pradesh,
India

Name of professional school social work association in your country:
None

Name and address of President of your professional school social work association:
Not Applicable

Do school social workers work on:

<table>
<thead>
<tr>
<th>Area</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attendance problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Emotional problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Behavioral problems?</td>
<td>Yes</td>
</tr>
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<td>Material needs, such as food and clothing?</td>
<td>Yes</td>
</tr>
<tr>
<td>Motivational problems?</td>
<td>Yes</td>
</tr>
<tr>
<td>Special education for the handicapped?</td>
<td>Yes</td>
</tr>
<tr>
<td>Child protection?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Do school social workers do the following:

<table>
<thead>
<tr>
<th>Activity</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluations?</td>
<td></td>
</tr>
<tr>
<td>Groupwork?</td>
<td>Yes</td>
</tr>
<tr>
<td>Casework?</td>
<td>Yes</td>
</tr>
<tr>
<td>Preventive activities?</td>
<td>Yes</td>
</tr>
<tr>
<td>Home visits?</td>
<td>Yes</td>
</tr>
<tr>
<td>Counseling?</td>
<td>Yes</td>
</tr>
<tr>
<td>Consultation with teachers?</td>
<td>Yes</td>
</tr>
</tbody>
</table>

School social workers employed by:
School System

What are the qualifications required for employment as a school social worker?
Master Of Social Work (MSW). (Note: Postgraduate social work students are placed in schools to practice casework and groupwork).

What is the professional title used for school social workers?
School Social Worker/Special Education Teacher. Both the central and State Governments have opened schools for physically challenged people in the last fifteen years in response to the international mandate. A substantial amount is being spent by both governments for this
section of society and a large number of social workers are employed in these schools.

**Approximate number of school social workers employed in your country:**
More than 10,000 (estimation)

**When did school social work start in your country?**
1970
Mongolia (Information from 2012)

Name and address of person providing this information:
B. Nandintsetseg (Nandia), Social Worker, Mongolian Association of School Social Workers, nandia35@yahoo.com, nandintsetseg.battulga@gmail.com  (976) 99832090

Name of professional school social work association in your country:
Mongolian Association of School Social Workers. No web site as yet. (The goal is to have this completed by beginning 2013.)

Name and address of President of your professional school social work association:
B. Munkhjargal, President
Email: monkhjargal2005@yahoo.com
Mailing Address: Mongolian Association of School Social Workers, National Authority for Children, 3rd Floor, Room 304
Ulaanbaatar, 15160  Mongolia
Tel/Fax: (976)70111447
Mobile: (976) 99168685
*We are in the process of moving offices. The new office address is currently unknown.

What school social workers work on:
School social workers in Mongolia have been focusing on the following directions:
2. Provide child protection services and activities.
3. Facilitate personal development of children through support for their participation in child-led organizations and interest groups.
4. Collaborate with families, schools, communities, and governmental and non-governmental organizations to protect child rights.

School social workers work on the following issues in the school for children:
Child abuse and neglect
Minority children
Juvenile delinquency
Child participation
Behavior and health problems
Child labor
School dropout
Children with mental, physical and learning disabilities

School social workers use the following resources to solve these problems:
Internal resources: child, teacher, school administration, student led organizations
External resources: parents, community, non-governmental, international organizations and interdisciplinary team
Are school social workers employed by schools or other agencies:
School social workers are employed directly by schools, under the Ministry of Education.

What are the qualifications required for employment as a school social worker?
The required qualifications for school social worker are denoted at the job description of school social worker. As designated in the job description, the school social work position requires minimum education of a Bachelor's Degree in Social Work, or in the event that the applicant does not have a BSW, a bachelor's degree in another field and at least 10 credit hours of social work education. According to Mongolian government internal rules, school social workers who do not have a BSW degree upon hire may obtain their 10 credit hours in three different ways. They can pursue a Masters in Social Work while working as a school social worker, join an approved BSW program through a private university, or participate in approved continuing education trainings.

What is the professional title used for school social workers?
The title of "School Social Worker" is used in Mongolia. In Mongolian language, this is: “Сургуулийн нийгмийн ажилтан.”

Approximate number of school social workers employed in your country:
According to the statistic data of the academic year 2005-2006 (published by Ministry of Science and Technology, Culture, Education) 624 school social workers are working in the secondary school.

When did school social work start in your country?
The School Social work program was introduced by Save the Children UK. The first social workers were placed in Ulaanbaatar secondary schools in 1997. In 2000 the program was expanded to other provinces. By 2001, every secondary school in Mongolia had an operating social work program. In 2002, the Ministry of Enlightenment and the Ministry of Health and Social Welfare issued a joint decree on the job description of a school social worker. The School Social Work Association of Mongolia was established on April 26, 2001.
Nigeria (Information from 2012)

Information from Dr. James Ayangunna

For example, Lagos has about 500 school social workers in all government schools. They may all be trained social workers for now but the fact that such positions are recognised by government and 'filled', in my opinion, is a positive move. They surely will be trained because Lagos State Government emphasises professionalism in their services including social work services.

Again, my department (Department of Social Work, University of Ibadan) is organising a 2-3 days seminar for Principals in Oyo State, Nigeria. This is going to be a follow-up to the performance of our students posted to them on practicum. The Principals appreciated their performance and requested for such posting. This seminar is aimed at further sensitizing all of them on the need to have government post school social workers to schools. We are waiting on government for support in this regard.
Saudi Arabia (Information from 2003)

Name and address of person providing this information:
Dr. Mohammed M. Al-Garni

Name of professional school social work association in your country:
School social work Association

Name and address of President of your professional school social work association:
Mohammed M. Al-Garni, Ph.D

Do school social workers work on:
- Attendance problems? No
- Emotional problems? No
- Behavioral problems? No
- Material needs, such as food and clothing? No
- Motivational problems? No
- Special education for the handicapped? Yes

Do school social workers do the following:
- Evaluations? Yes
- Groupwork? Yes
- Casework? Yes
- Preventive activities? No
- Home visits? No
- Counseling? Yes
- Consultation with teachers? Yes

Are school social workers employed by:
School or school system? Yes
Other agency?

What are the qualifications required for employment as a school social worker?
Bachelor Degree in Social Work or Sociology or psychology

What is the professional title used for school social workers?
School counselor مشرف طلابي

Approximate number of school social workers employed in your country: I think around 10000

When did school social work start in your country?
In 1980
Trinidad and Tobago (Information from 2012)

Name and address of person providing this information:
Mary Bastien
marybastien@gmail.com
39 Arena Road
Freeport
Trinidad, W.I.,

Name of professional school social work association in your country:
There is no professional school social work association in Trinidad and Tobago, however
there is the Trinidad and Tobago Association of Social Workers

Web site address:
www.ttaw.org

Name and address of President of your professional school social work association:
N/A

Do school social workers work on:
Attendance problems?
Emotional problems?
Behavioral problems?
Material needs, such as food and clothing?
Motivational problems?
Special education for the handicapped?
Child protection?
School Social Workers work on all issues mentioned above except Motivational Problems
which is addressed by Guidance Counsellors through Academic Guidance.

Do school social workers do the following:
Evaluations?
Groupwork?
Casework?
Preventive activities?
Home visits?
Counseling?
Consultation with teachers?
School Social Workers do all matters listed above.

Are school social workers employed by:
School or school system? Other agency? (Give agency names)
School Social Workers are employed by the state through the Ministry of Education – Student
Support Services Division
What are the qualifications required for employment as a school social worker?
Initially persons with a degree in the Social Sciences were employed as School Social Workers. Hence there were School Social Workers with BSc in Psychology, Sociology, Behavioural Science as well as Social Work. There has been a revision of the employment policy recently however to give preference to persons with degrees in Social Work over other qualifications.

What is the professional title used for school social workers
School Social Worker and Senior School Social Worker. Senior School Social Workers supervise School Social Workers within an Educational District.

Approximate number of school social workers employed in your country:
Presently we have 45 School Social Workers on staff.

When did school social work start in your country?
School Social Work began in 2004. Prior to this date students received Social Work intervention from Social Workers based in the Ministry of Social Development.
United Arab Emirates (UAE) (Information from 2006)

Name and address of person providing this information:
Dr. Mohamed Ibrahim El Walily, elwalily3@yahoo.com

Name of professional school social work association in your country:

Web site address:

Name and address of President of your professional school social work association:

Do school social workers work on:
Attendance problems? Yes
Emotional problems? No
Behavioral problems? Yes
Material needs, such as food and clothing? No
Motivational problems? Yes
Special education for the handicapped? No
Child protection? Yes

Do school social workers do the following:
Evaluations? Yes
Groupwork? Yes
Casework? Yes
Preventive activities? Yes
Home visits? Yes
Counseling? Yes
Consultation with teachers? Yes

Are school social workers employed by:
School or school system? No
Other agency? Yes, Ministry of Education

What are the qualifications required for employment as a school social worker?
Bachelor of social work

What is the professional title used for school social workers?
School social worker = (In Arabic) اجتماعي, اخصاصي

Approximate number of school social workers employed in your country:
Total = 813 (Male 355 + Female 458)

When did school social work start in your country?
1972